Dell Inspiron 14 15 5000 Laptop
Models 5401 5408 5501 5508

Reviewer's Guide – April 2020

Table of contents

Product appearance may vary slightly from image shown.

Inspiron brand

Inspiron laptops are easy to use, easy to own, and keep you connected to everything that matter to you. They are designed to deliver exceptional value for today's consumers looking to get more out of life.

Easy – Regardless of price, consumers want a product that is easy to set up and ready to use once it is out of the box. They want to create and share content between devices regardless of operating system or form factor with ease. Dell products are designed to make that happen with the latest technology, a range of hard drive storage and memory options, sharp high resolution displays that can be viewed at any angle, firm keyboards that are easy to type on for hours and a complete audio solution that includes headphones, external speakers, and unique software options.

Meaningful Innovation – Dell strives to help its customers interact with what matters most to them. Innovative technologies help people to get more out of life, and should meet the needs of today and tomorrow. Lags, delays and buffering become a thing of the past. The latest processors and graphics zip through video edits. Brilliant displays provide crisp, honest representation of your content. Specially tuned audio provides immersive sound. Wireless connects quickly and stays connected. Purposeful innovation makes all of this more fun, especially when it's so seamless.
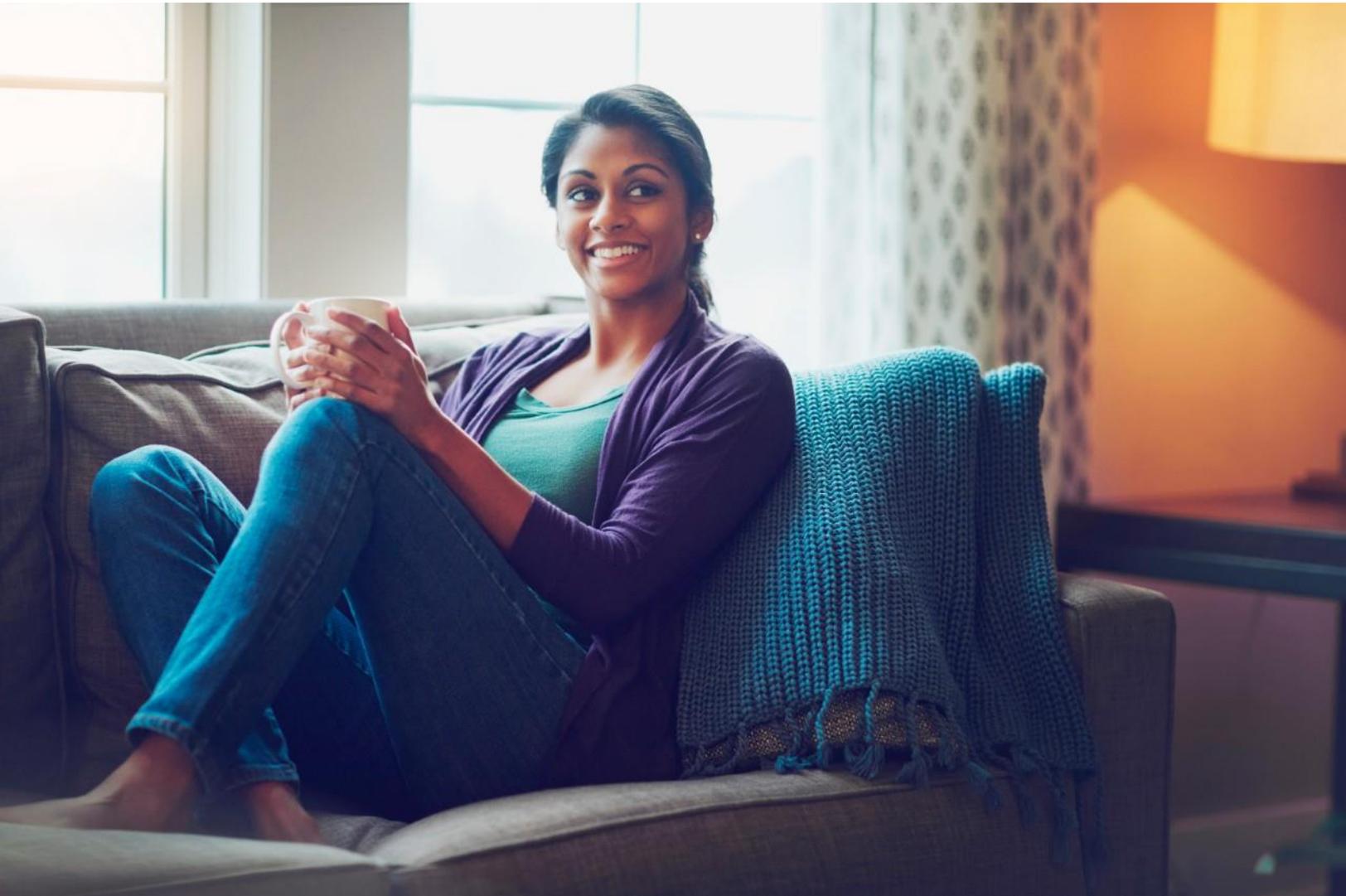
Inspiron 14 15 5000 (5401 5408 5501 5508)
Feature Overview

Technology tailored to you

Created with you in mind, the new Inspiron 14" and 15" laptops feature easy-to-use innovations to help you stay productive.

Features of function

- The latest **10th Generation Intel® Core™ processors** deliver incredible responsiveness and smooth, seamless multitasking. Easily switch back and forth between open applications with up to **32GB DDR4 memory**.

- Enjoy up to **2TB PCIe NVMe SSDs** for responsive and stable performance on-the-go. Plus, you have the ability to **expand to two NVMe SSDs (M.2),** and an advanced user can set up the two SSDs in a RAID 0 or RAID 1 array, configurable in the BIOS.

- See every scene in style with a beautiful **FHD wide-viewing angle display**. Sleek narrow borders and an expansive screen-to-body ratio focuses your attention where it belongs - on your screen. Select a touch option for added interaction with onscreen content (5501 only).

- **ExpressCharge™** minimizes the time you spend tethered to the wall and will recharge your battery in a flash (up to 80% in 60 minutes*).

Within Dell Power Manager software, selecting ExpressCharge™ can recharge system battery from 0% up to 80% within 60 minutes. After charging has reached 80% capacity, charging speed will return to normal speed. Recommended for use with the provided Dell power adapter; not recommended with a smaller capacity power adapter. Charging time may vary +/-10% due to system tolerance.

Product appearance may vary slightly from image shown.

Inspiron 14 15 5000 (5401 5408 5501 5508)
Feature Overview

Technology tailored to you

Be productive, whatever you do

- A built-in **lid sensor** allows you to open the lid and power up in a snap, no matter what power-state you are in.

- A **multifunctional USB Type-C™ port** gives expanded peripheral compatibility, while supporting display port and power delivery so you can have more screen space when you want it.

- On the 15" laptop, easily crunch numbers with the **numeric keypad**.

Experience intuitive new details

- Sleek and clean design elements like **diamond-cut edges** around the touchpad and the **aluminum** cover and palm rest add a luxe touch. 17.9% larger* than previous generations on the 14" and 9.5% larger* than previous generations on the 15", the **touchpad** provides extra room for navigation.

- A **lift hinge** makes for a more comfortable typing angle and improved air circulation under your device.

- Carry on your day in comfort, thanks to an easy-to-hold **rubber hinge cap** (available on 5401 & 5501).

- Your system is smart enough to know when it is in your hands, lap or on a desk with **adaptive thermals**. This allows it to intelligently adapt its thermal profiles to the situation. In-hand discomfort is avoided, and full power is unleashed when stationary on a desk for maximum productivity.

Based on Dell internal Analysis, April 2020.

Product appearance may vary slightly from image shown.

Inspiron 14 15 5000 (5401 5408 5501 5508)
Feature Overview

Technology tailored to you

Customize your experience

- Pick from a **variety of color options** and extend your own personal style to your laptop. For a classic, yet contemporary color, select Platinum Silver. Inspired by the beauty found in nature, pick from Eden, River Rock, Pebble, or Element for a muted, yet stunning look. On Pebble and Element, the uniform anodized finish on the cover and hairline finish on the black palmrest come together to create a harmonious contrast and visually captivating experience.

- With the new **802.11 AX wireless protocol**, also known as **WIFI 6**, your Inspiron's WIFI transfer speeds, range and reliability works better than ever in busy coffee shops and other high-traffic areas. You'll also enjoy a greater range from hotspots.

- The newly redesigned power button is neatly incorporated into the keyboard for a sleek and streamlined look. Experience total integration with the **optional fingerprint reader** on the power button that allows you to log in securely with a single touch.

- Enjoy the extra power and optimal everyday performance of **optional NVIDIA® GeForce® MX330 discrete graphics** with up to 2GB GDDR5 graphics memory.

- Whether you're in bed at night watching your favorite streaming video or traveling in a dark airplane cabin, an **optional backlit keyboard** allows you to easily type in dim-light settings.

Inspiron 14 15 5000 (5401 5408 5501 5508)
Feature Overview

Technology tailored to you
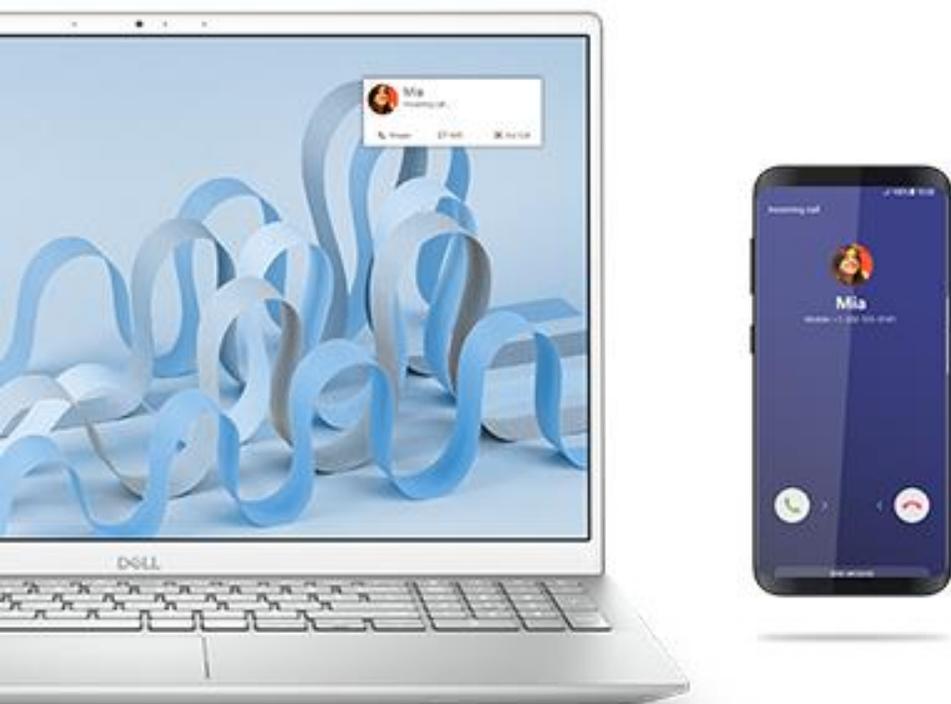
Unite your devices with Dell Mobile Connect

- **Access multiple devices** without dividing your attention – Dell Mobile Connect pairs your iOS or Android smartphone with your laptop.

- With Dell Mobile Connect, **communicate with ease**. You can make calls, send texts, get notifications, and even mirror your phone onto your PC to interact with all your favorite apps.

- Enjoy fast and easy **file transfer*** from PCs to smartphones and vice-versa. Quickly move photos, videos, music and documents without complicated cloud storage services or cumbersome cables.

- Your phone connects to your PC via Dell Mobile Connect's point-to-point, **secure connection** so your data is never exposed via unsecure internet connections.

Music and document transfer is not available on iOS phones.

Optional Inspiron accessories – 14"

You can maximize the versatility and performance of your Inspiron 14 5000 with Dell recommended accessories to keep you entertained and connected in any room.

Dell 24 monitor - S2419H
Complement your desk with this beautiful 23.8" monitor featuring a virtually borderless InfinityEdge display and experience premium sound with built-in dual 5W Waves MaxxAudio® speakers.
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Dell Adapter - USB-C to HDMI/VGA/Ethernet/USB 3.0 – DA200
Conveniently connect your Inspiron to multiple devices – projectors, TVs, displays, and Ethernet – with just one dongle

Dell Portable SSD, USB-C 250GB (SD1-U250)
You can easily access & keep your data safe with this ultra-portable SSD storage, featuring USB type-C connectivity for up to 550MB per second transfer speed and 250GB of reliable SSD storage.

Dell Notebook Power Bank Plus (18,000 mAh) - PW7015L
Power and charge your PC along with your phone and tablet while on the go with the Dell Power Companion.

Dell Multi-Device Wireless Keyboard/Mouse Combo (KM7120W)
Designed to work seamlessly across 3 devices, this compact combo keeps your desk clutter-free and lets you stay productive with up to 36 months* battery life.

Dell Pro Briefcase 14 (PO1420C)
The eco-friendly Dell Pro Briefcase 14 (PO1420C) protects your laptop from impact with shock-absorbing EVA foam encased in a durable water resistant outer skin.

Product appearance may vary slightly from image shown.
Optional accessories shown subject to regional availability.

Optional Inspiron accessories – 15"

You can maximize the versatility and performance of your Inspiron 15 5000 with Dell recommended accessories to keep you entertained and connected in any room.

Dell 24 monitor - S2419H
Complement your desk with this beautiful 23.8" monitor featuring a virtually borderless InfinityEdge display and experience premium sound with built-in dual 5W Waves MaxxAudio® speakers.
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Dell Pro Backpack 15 (PO1520P)
The eco-friendly Dell Pro Backpack 15 (PO1520P) protects your laptop from impact with shock-absorbing EVA foam encased in a durable water resistant outer skin.

Product appearance may vary slightly from image shown.
Optional accessories shown subject to regional availability.

Inspiron 14 5000 (5401)
Technical Specifications

Feature	Technical Specification
Model Number	Model# 5401
Processor Options	10th Generation Intel® Core™ i3-1005G1 Processor (4MB Cache, up to 3.4 GHz) 10th Generation Intel® Core™ i5-1035G1 Processor (6MB Cache, up to 3.6 GHz) 10th Generation Intel® Core™ i7-1065G7 Processor (8MB Cache, up to 3.9 GHz)
Operating System[*]	Windows® 10 Ubuntu (selected countries)
Graphics	Intel® UHD Graphics with shared graphics memory – for i3/i5 Intel® Iris Plus Graphics with shared graphics memory – for i7 NVIDIA® GeForce® MX330 Graphics with 2GB GDDR5 vRAM
Display	14.0-inch FHD (1920 x 1080) Anti-glare LED Backlight Non-touch Narrow Border WVA Display 14.0-inch FHD (1920 x 1080) Anti-Glare LED Backlight Non-Touch Narrow Border 300nits WVA Display
Memory Options[*]	4GB, 1x4GB, DDR4, 3200MHz 8GB, 1x8GB, DDR4, 3200MHz 8GB, 2x4GB, DDR4, 3200MHz 12GB, 8GB+4GB, DDR4, 3200MHz 16GB, 1x16GB, DDR4, 3200MHz 16GB, 2x8GB, DDR4, 3200MHz 32GB, 2x16GB, DDR4, 3200MHz
Storage Options[*]	128GB/256GB/512G/1TB M.2 PCIe NVMe Solid State Drive Optional with Dual SSD storage Intel Optane Memory H10 32GB with 512GB Solid State Storage
Ports, Slots & Chassis	HDMI 1.4b, (1) USB 3.2 Gen 1 Type-C™ (DP/PowerDelivery), (2) USB 3.2 Gen 1, Micro SD card reader, (1) Headphone & Microphone Audio Jack
Input	Full-size, spill-resistant keyboard Optional backlit full-size, spill-resistant keyboard Multi-touch gesture-enabled precision touchpad with integrated scrolling
Optical Drive Options	No Optical Drive

Feature	Technical Specification
Multimedia	(2) tuned speakers, audio processing by Waves MaxxAudio® Pro (1) combo headphone / microphone jack Integrated Widescreen HD (720p) Webcam with Dual Digital Microphone Array
Connectivity Options	802.11ac, Bluetooth, 2x2 802.11ac, Bluetooth, 1x1 Intel® Wi-Fi 6 2x2 (Gig+)
Battery Options[*]	3-Cell Battery, 40 Whr (Integrated) – N/A for Dual SSD storage option. 4-Cell Battery, 53 Whr (Integrated)
AC Adapter	45 Watt AC Adapter, N/A for 53W battery config 65 Watt AC Adapter India 100% tie with 65Watt AC Adaptor
Dimensions & Weight[*]	H/W/D: 0.66" – 0.7"" x 12.65" x 8.51" (16.74mm – 17.9mm x 321.3mm x 216.15mm) Starting Weight: 3.15 lbs. (1.429kg)
Color	Platinum Silver with dark gray bezel and keyboard (available on configurations without a backlit keyboard) Platinum Silver with light gray bezel and silver keyboard (available on configurations with a backlit keyboard) Eden with dark gray bezel and keyboard
Security	Fingerprint Reader with Windows Hello (Optional)
Software	Dell Cinema – Color profile, Dell Cinema – SmartByte, Dell Cinema – Wave MaxxAudio, Dell Mobile Connect, My Dell, Dell Power Manager, McAfee, Support Assist, DropBox
Peripheral Ecosystem	Dell Pro Backpack 15 (PO1520P) Dell Mutli-Device Wireless Keyboard & Mouse Combo (KM7120W) Dell Portable SSD, USB-C (SD1-U250) Dell Notebook Power Bank Plus (PW7015L) Dell Adapter – USB-C to HDMI/VGA/Ethernet/USB 3.0 (DA200) Dell 24" Monitor (S2419H)
Regulatory and Environmental Compliance	Energy Star 8.0 (Windows OS only)

NOTES:
Hard Drives: GB means 1 billion bytes and TB equals 1 trillion bytes; actual capacity varies with preloaded material and operating environment and will be less.
Graphics & System Memory: GB means 1 billion bytes and TB equals 1 trillion bytes; significant system memory may be used to support graphics, depending on system memory size and other factors.
Battery life figures are based on testing using the Mobile Mark 2014 battery life benchmark test. For more information about this benchmark test, visit www.bapco.com. Test results should be used only to compare one product with another and are not a guarantee you will experience the same battery life. Battery life may be significantly less than the test results and varies depending on your product's configuration, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time and use.
Watt Hour (WHr) - The stated Watt Hour (WHr) is not an indication of battery life.
Notebook Weight: Weights vary depending on configuration and manufacturing variability.

Inspiron 14 5000 (5408)
Technical Specifications

Feature	Technical Specification
Model Number	Model# 5408
Processor Options	10th Generation Intel® Core™ i3-1005G1 Processor (4MB Cache, up to 3.4 GHz) 10th Generation Intel® Core™ i5-1035G1 Processor (6MB Cache, up to 3.6 GHz) 10th Generation Intel® Core™ i7-1065G7 Processor (8MB Cache, up to 3.9 GHz)
Operating System*	Windows® 10 Ubuntu (selected countries)
Graphics	Intel® UHD Graphics with shared graphics memory – for i3/i5 Intel® Iris Plus Graphics with shared graphics memory – for i7 NVIDIA® GeForce® MX330 Graphics with 2GB GDDR5 vRAM
Display	14.0-inch FHD (1920 x 1080) Anti-Glare LED Backlight Non-Touch Narrow Border 300nits WVA Display
Memory Options*	4GB, 1x4GB, DDR4, 3200MHz 8GB, 1x8GB, DDR4, 3200MHz 8GB, 2x4GB, DDR4, 3200MHz 12GB, 8GB+4GB, DDR4, 3200MHz 16GB, 1x16GB, DDR4, 3200MHz 16GB, 2x8GB, DDR4, 3200MHz 32GB, 2x16GB, DDR4, 3200MHz
Storage Options*	128GB/256GB/512G/1TB M.2 PCIe NVMe Solid State Drive Optional with Dual SSD storage Intel Optane Memory H10 32GB with 512GB Solid State Storage
Ports, Slots & Chassis	HDMI 1.4b, (1) USB 3.2 Gen 1 Type-C™ (DP/PowerDelivery), (2) USB 3.2 Gen 1, Micro SD card reader, (1) Headphone & Microphone Audio Jack
Input	Full-size, spill-resistant keyboard Optional backlit full-size, spill-resistant keyboard Multi-touch gesture-enabled precision touchpad with integrated scrolling
Optical Drive Options	No Optical Drive

Feature	Technical Specification
Multimedia	(2) tuned speakers, audio processing by Waves MaxxAudio® Pro (1) combo headphone / microphone jack Integrated Widescreen HD (720p) Webcam with Dual Digital Microphone Array
Connectivity Options	802.11ac, Bluetooth, 2x2 802.11ac, Bluetooth, 1x1 Intel® Wi-Fi 6 2x2 (Gig+)
Battery Options*	3-Cell Battery, 40 Whr (Integrated) - N/A for Dual SSD storage option. 4-Cell Battery, 53 Whr (Integrated)
AC Adapter	45 Watt AC Adapter, N/A for 53W battery config 65 Watt AC Adapter India 100% tie with 65Watt AC Adaptor
Dimensions & Weight*	H/W/D: 0.67" – 0.70"" x 12.65" x 8.51" (17.09mm – 17.9mm x 321.3mm x 216.15mm) Starting Weight: 3.15 lbs. (1.430kg)
Color	Pebble/Pink Sand with dark gray bezel and keyboard
Security	Fingerprint Reader with Windows Hello (Optional)
Software	Dell Cinema – Color profile, Dell Cinema – SmartByte, Dell Cinema – Wave MaxxAudio, Dell Mobile Connect, My Dell, Dell Power Manager, McAfee, Support Assist, DropBox
Peripheral Ecosystem	Dell Pro Backpack 15 (PO1520P) Dell Mutli-Device Wireless Keyboard & Mouse Combo (KM7120W) Dell Portable SSD, USB-C (SD1-U250) Dell Notebook Power Bank Plus (PW7015L) Dell Adapter – USB-C to HDMI/VGA/Ethernet/USB 3.0 (DA200) Dell 24" Monitor (S2419H)
Regulatory and Environmental Compliance	Energy Star 8.0 (Windows OS only)

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Graphics & System Memory: GB means 1 billion bytes and TB equals 1 trillion bytes; significant system memory may be used to support graphics, depending on system memory size and other factors.
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Watt Hour (WHr) - The stated Watt Hour (WHr) is not an indication of battery life.
Notebook Weight: Weights vary depending on configuration and manufacturing variability.

Inspiron 15 5000 (5501)
Technical Specifications

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Feature	Technical Specification
Model Number	Model# 5501
Processor Options	10th Generation Intel® Core™ i3-1005G1 Processor (4MB Cache, up to 3.4 GHz) 10th Generation Intel® Core™ i5-1035G1 Processor (6MB Cache, up to 3.6 GHz) 10th Generation Intel® Core™ i7-1065G7 Processor (8MB Cache, up to 3.9 GHz)
Operating System*	Windows® 10 Ubuntu (selected countries)
Graphics	Intel® UHD Graphics with shared graphics memory – for i3/i5 Intel® Iris Plus Graphics with shared graphics memory – for i7 NVIDIA® GeForce® MX330 Graphics with 2GB GDDR5 vRAM
Display	15.6-inch FHD (1920 x 1080) Anti-Glare LED Backlight Non-Touch Narrow Border WVA Display – N/A for Eden Color 15.6-inch FHD (1920 x 1080) Anti-Glare LED Backlight Non-Touch Narrow Border 300nits WVA Display – N/A in River Rock Color 15.6-inch FHD (1920 x 1080) Anti-Glare LED Backlight Touch Narrow Border WVA Display – Only for Platinum Silver color
Memory Options*	4GB, 1x4GB, DDR4, 3200MHz 8GB, 1x8GB, DDR4, 3200MHz 8GB, 2x4GB, DDR4, 3200MHz 12GB, 8GB+4GB, DDR4, 3200MHz 16GB, 1x16GB, DDR4, 3200MHz 16GB, 2x8GB, DDR4, 3200MHz 32GB, 2x16GB, DDR4, 3200MHz
Storage Options*	128GB/256GB/512G/1TB M.2 PCIe NVMe Solid State Drive Optional with Dual SSD storage Intel Optane Memory H10 32GB with 512GB Solid State Storage
Ports, Slots & Chassis	HDMI 1.4b, (1) USB 3.2 Gen 1 Type-C™ (DP/PowerDelivery), (2) USB 3.2 Gen 1, Micro SD card reader, (1) Headphone & Microphone Audio Jack
Input	Full-size, spill-resistant keyboard Optional backlit full-size, spill-resistant keyboard Multi-touch gesture-enabled precision touchpad with integrated scrolling

Feature	Technical Specification
Optical Drive Options	No Optical Drive
Multimedia	(2) tuned speakers, audio processing by Waves MaxxAudio® Pro (1) combo headphone / microphone jack Integrated Widescreen HD (720p) Webcam with Dual Digital Microphone Array
Connectivity Options	802.11ac, Bluetooth, 2x2 802.11ac, Bluetooth, 1x1 Intel® Wi-Fi 6 2x2 (Gig+)
Battery Options*	3-Cell Battery, 40 Whr (Integrated)) - N/A for Dual SSD storage option. 4-Cell Battery, 53 Whr (Integrated)
AC Adapter	45 Watt AC Adapter, N/A for 53W battery config 65 Watt AC Adapter India 100% tie with 65Watt AC Adaptor
Dimensions & Weight*	H/W/D: 0.56" – 0.70" x 14.02" x 9.23" (14.15mm – 17.90mm x 356.1mm x 234.5mm) Starting Weight: 3.78 lbs. (1.714kg)
Color	Platinum Silver with dark gray bezel and keyboard (available on configurations without a backlit keyboard) Platinum Silver with light gray bezel and silver keyboard (available on configurations with a backlit keyboard) River Rock/Eden with dark gray bezel and keyboard
Security	Fingerprint Reader with Windows Hello (Optional)
Software	Dell Cinema – Color profile, Dell Cinema – SmartByte, Dell Cinema – Wave MaxxAudio, Dell Mobile Connect, My Dell, Dell Power Manager, McAfee, Support Assist, DropBox
Peripheral Ecosystem	Dell Pro Backpack 15 (PO1520P) Dell Mutli-Device Wireless Keyboard & Mouse Combo (KM7120W) Dell Portable SSD, USB-C (SD1-U250) Dell Notebook Power Bank Plus (PW7015L) Dell Adapter – USB-C to HDMI/VGA/Ethernet/USB 3.0 (DA200) Dell 24" Monitor (S2419H)
Regulatory and Environmental Compliance	Energy Star 8.0 (Windows OS only)

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Notebook Weight: Weights vary depending on configuration and manufacturing variability.

DELL

Inspiron 15 5000 (5508)
Technical Specifications

Feature	Technical Specification
Model Number	Model# 5508
Processor Options	10th Generation Intel® Core™ i3-1005G1 Processor (4MB Cache, up to 3.4 GHz) 10th Generation Intel® Core™ i5-1035G1 Processor (6MB Cache, up to 3.6 GHz) 10th Generation Intel® Core™ i7-1065G7 Processor (8MB Cache, up to 3.9 GHz)
Operating System*	Windows® 10 Ubuntu (selected countries)
Graphics	Intel® UHD Graphics with shared graphics memory – for i3/i5 Intel® Iris Plus Graphics with shared graphics memory – for i7 NVIDIA® GeForce® MX330 Graphics with 2GB GDDR5 vRAM
Display	15.6-inch FHD (1920 x 1080) Anti-Glare LED Backlight Non-Touch Narrow Border 300nits WVA Display
Memory Options*	4GB, 1x4GB, DDR4, 3200MHz 8GB, 1x8GB, DDR4, 3200MHz 8GB, 2x4GB, DDR4, 3200MHz 12GB, 8GB+4GB, DDR4, 3200MHz 16GB, 1x16GB, DDR4, 3200MHz 16GB, 2x8GB, DDR4, 3200MHz 32GB, 2x16GB, DDR4, 3200MHz
Storage Options*	128GB/256GB/512G/1TB M.2 PCIe NVMe Solid State Drive Optional with Dual SSD storage Intel Optane Memory H10 32GB with 512GB Solid State Storage
Ports, Slots & Chassis	HDMI 1.4b, (1) USB 3.2 Gen 1 Type-C™ (DP/PowerDelivery), (2) USB 3.2 Gen 1, Micro SD card reader, (1) Headphone & Microphone Audio Jack
Input	Full-size, spill-resistant keyboard Optional backlit full-size, spill-resistant keyboard Multi-touch gesture-enabled precision touchpad with integrated scrolling
Optical Drive Options	No Optical Drive

Feature	Technical Specification
Multimedia	(2) tuned speakers, audio processing by Waves MaxxAudio® Pro (1) combo headphone / microphone jack Integrated Widescreen HD (720p) Webcam with Dual Digital Microphone Array
Connectivity Options	802.11ac, Bluetooth, 2x2 802.11ac, Bluetooth, 1x1 Intel® Wi-Fi 6 2x2 (Gig+)
Battery Options*	3-Cell Battery, 40 Whr (Integrated) 4-Cell Battery, 53 Whr (Integrated)
AC Adapter	45 Watt AC Adapter, N/A for 53W battery config 65 Watt AC Adapter India 100% tie with 65Watt AC Adaptor
Dimensions & Weight*	H/W/D: 0.54" – 0.70" x 14.02" x 9.23" (13.67mm – 17.90mm x 356.1mm x 234.5mm) Starting Weight: 3.84 lbs. (1.744kg)
Color	Pebble/Element with dark gray bezel and keyboard
Security	Fingerprint Reader with Windows Hello (Optional)
Software	Dell Cinema – Color profile, Dell Cinema – SmartByte, Dell Cinema – Wave MaxxAudio, Dell Mobile Connect, My Dell, Dell Power Manager, McAfee, Support Assist, DropBox
Peripheral Ecosystem	Dell Pro Backpack 15 (PO1520P) Dell Mutli-Device Wireless Keyboard & Mouse Combo (KM7120W) Dell Portable SSD, USB-C (SD1-U250) Dell Notebook Power Bank Plus (PW7015L) Dell Adapter – USB-C to HDMI/VGA/Ethernet/USB 3.0 (DA200) Dell 24" Monitor (S2419H)
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Watt Hour (WHr) - The stated Watt Hour (WHr) is not an indication of battery life.
Notebook Weight: Weights vary depending on configuration and manufacturing variability.

Inspiron 14 5000 (5401 5408)
Product Gallery – Dimensions/Front View
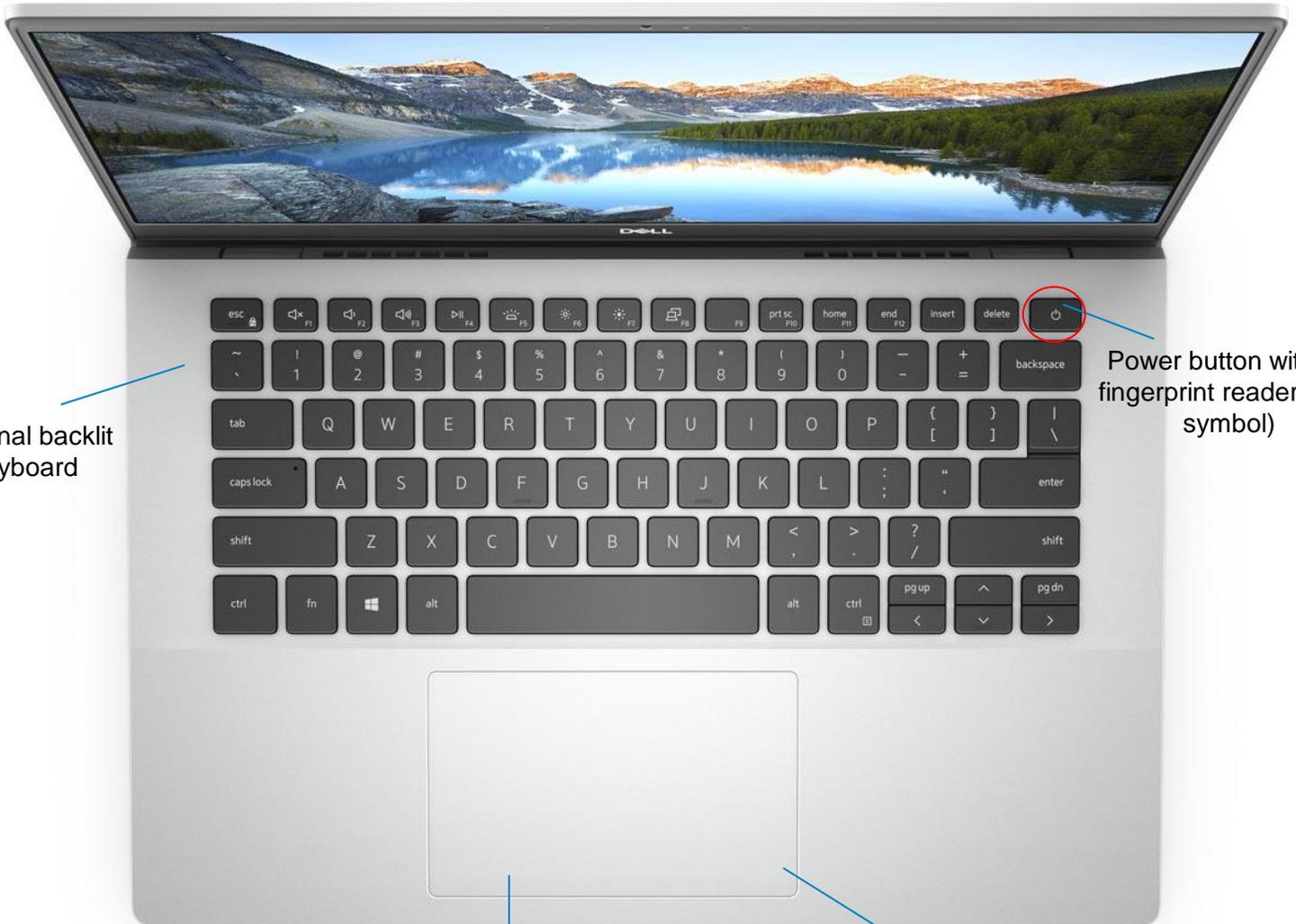
Width: 321.3 mm / 12.65"

Height : 216.15 mm / 8.51"

Thickness:
Platinum Silver & Eden: 16.74 – 17.9 mm / 0.66" – 0.7"
Pebble & Pink Sand: 17.09 – 17.9 mm / 0.67" – 0.70"

Product appearance may vary slightly from image shown.
Some features and color subject to regional availability.

Inspiron 14 5000 (5401 5408)
Product Gallery – Top View

Optional backlit
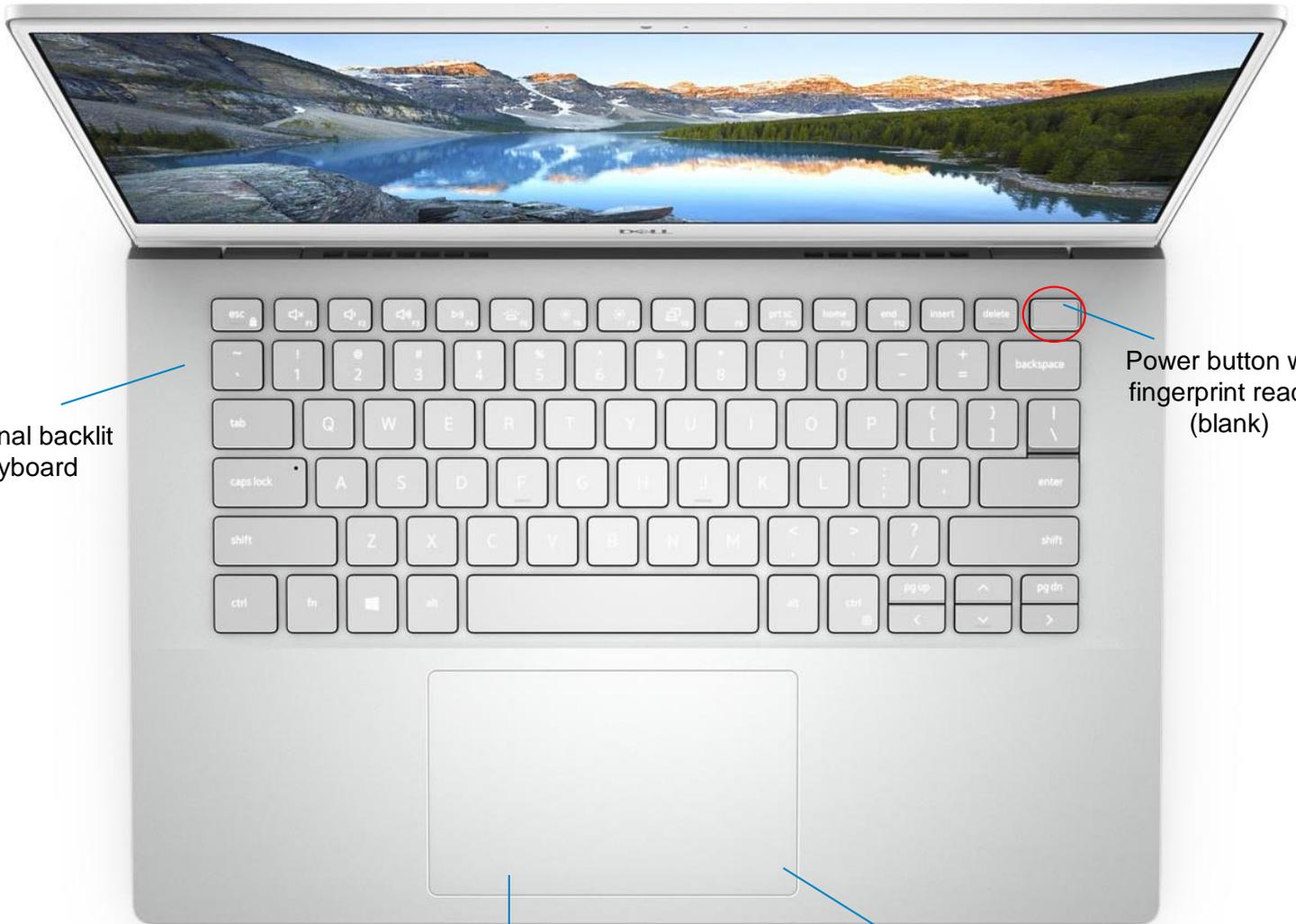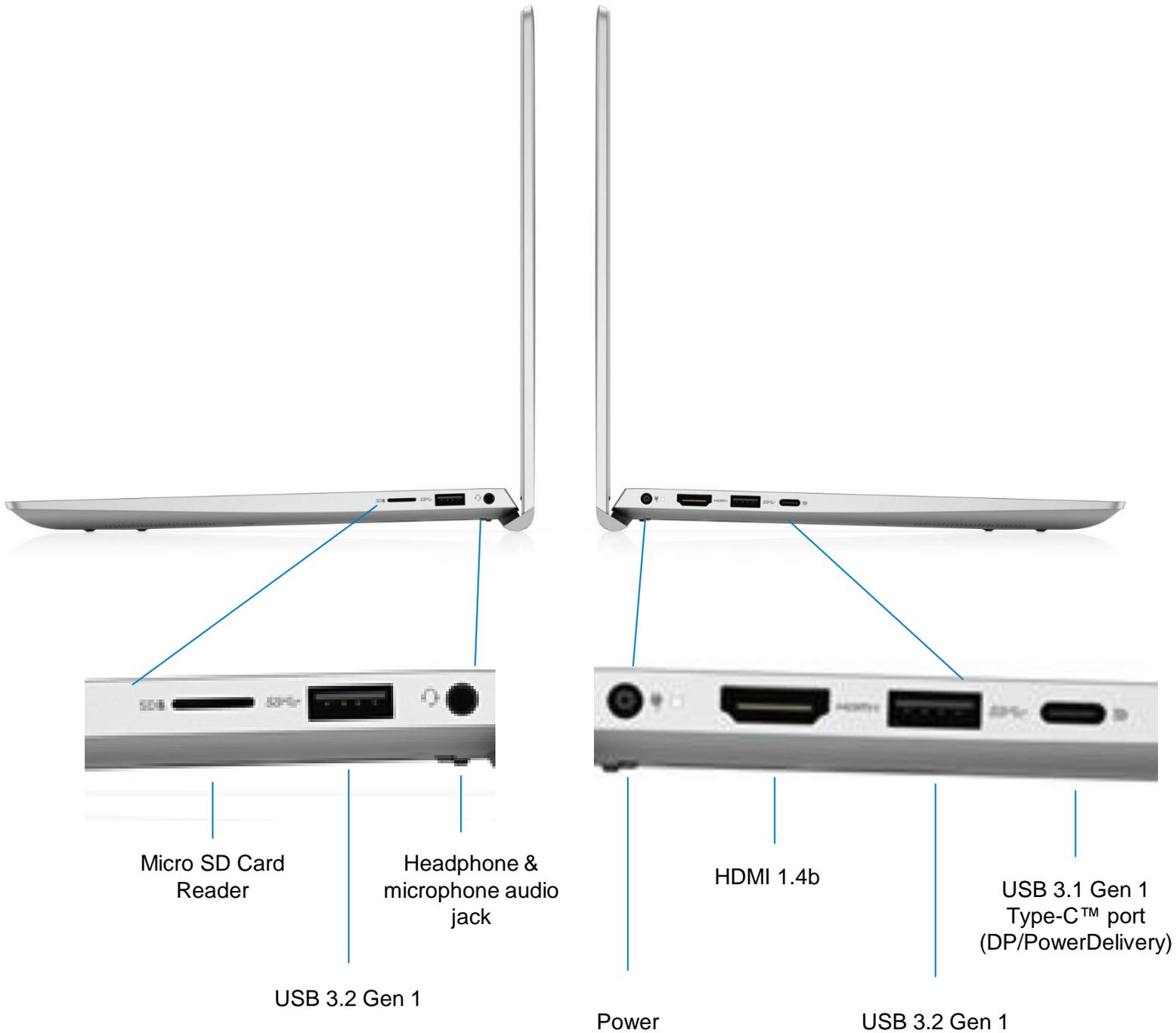keyboard

Power button without
fingerprint reader (with
symbol)

Precision touchpad

Diamond-cut edges
on the touchpad
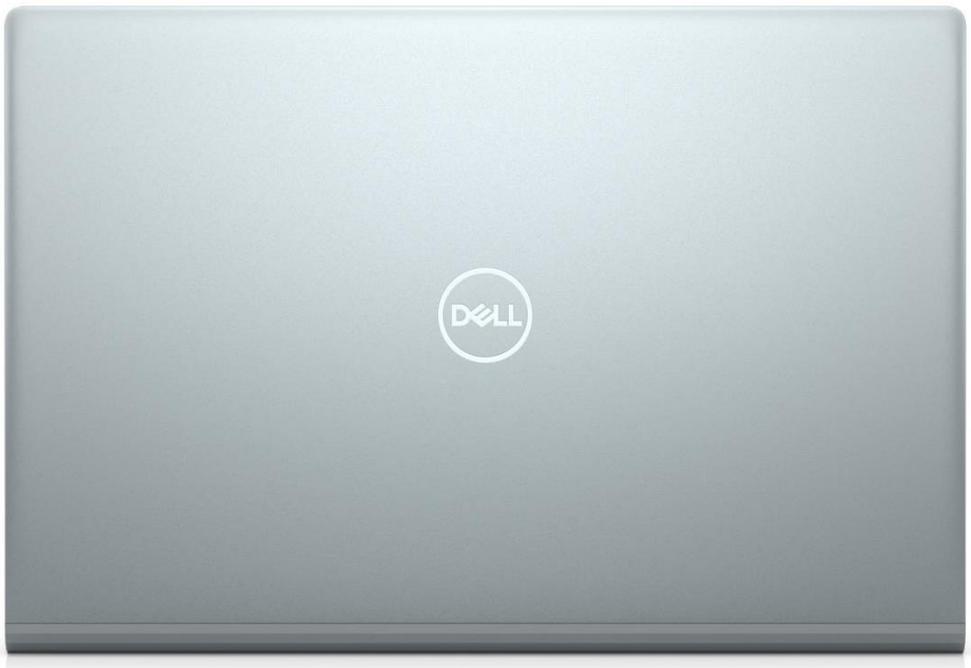
Inspiron 14 5000 (5401 5408)
Product Gallery – Top View

Power button with
fingerprint reader
(blank)

Optional backlit
keyboard

Diamond-cut edges
on the touchpad

Precision touchpad

Product appearance may vary slightly from image shown.
Some features and color subject to regional availability.

Inspiron 14 5000 (5401 5408)
Product Gallery – Side View

Micro SD Card
Reader

Headphone &
microphone audio
jack

HDMI 1.4b

USB 3.1 Gen 1
Type-C™ port
(DP/PowerDelivery)

USB 3.2 Gen 1

Power

USB 3.2 Gen 1

Product appearance may vary slightly from image shown.
Some features and color subject to regional availability.

Inspiron 14 5000 (5401)
Product Gallery – Color Options/Rear View

Platinum Silver

Eden

Product appearance may vary slightly from image shown.
Some features and color subject to regional availability.

Inspiron 14 5000 (5408)
Product Gallery – Color Options/Rear View

Pebble

Pink Sand

Product appearance may vary slightly from image shown.
Some features and color subject to regional availability.
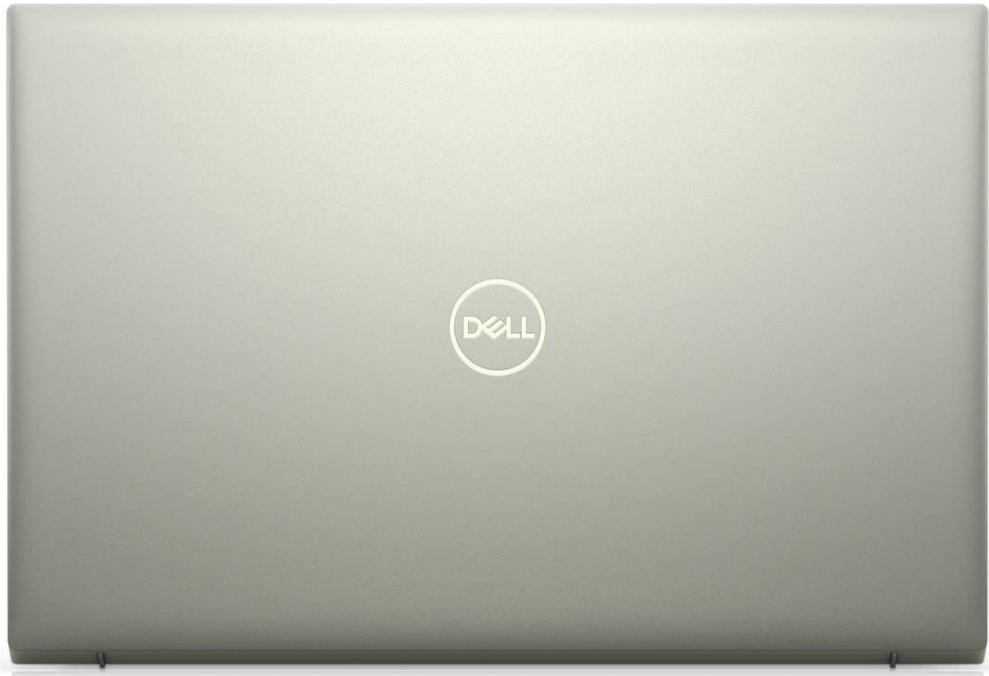
Inspiron 15 5000 (5501 5508)
Product Gallery – Dimensions/Front View

Width: 356.1 mm / 14.02"

Height : 234.5 mm / 9.23"

Thickness:
Platinum Silver, River Rock, & Eden: 14.15 – 17.90mm / 0.56" – 0.70"
Pebble & Element: 13.67 – 17.90mm / 0.54" – 0.70"

Product appearance may vary slightly from image shown.
Some features and color subject to regional availability.

Inspiron 15 5000 (5501 5508)
Product Gallery – Top View

Optional backlit
keyboard

Power button
without
fingerprint reader
(with symbol)

Precision touchpad

Diamond-cut edges
on the touchpad

Product appearance may vary slightly from image shown.
Some features and color subject to regional availability.

Inspiron 15 5000 (5501 5508)
Product Gallery – Top View

Optional backlit keyboard

Power button with fingerprint reader (blank)

Precision touchpad

Diamond-cut edges on the touchpad

Product appearance may vary slightly from image shown.
Some features and color subject to regional availability.

Inspiron 14 5000 (5501 5508)
Product Gallery – Side View

Micro SD Card Reader

Headphone & microphone audio jack

HDMI 1.4b

USB 3.1 Gen 1 Type-C™ port (DP/PowerDelivery)

USB 3.2 Gen 1

Power

USB 3.2 Gen 1

Product appearance may vary slightly from image shown. Some features and color subject to regional availability.
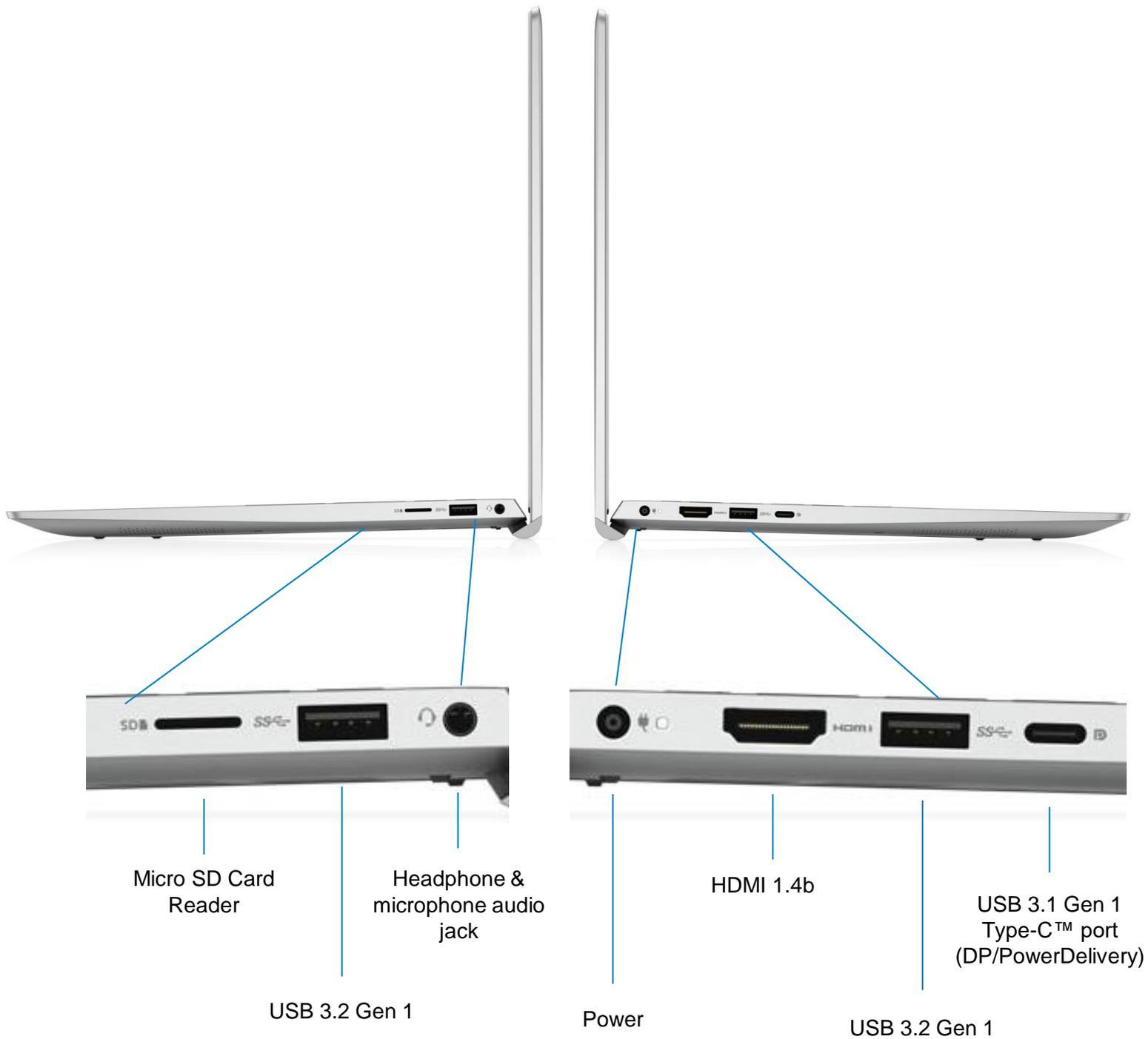
Inspiron 15 5000 (5501)
Product Gallery – Color Options/Rear View

Platinum Silver

River Rock

Eden

Product appearance may vary slightly from image shown.
Some features and color subject to regional availability.

Inspiron 15 5000 (5508)
Product Gallery – Color Options/Rear View

Pebble

Element

Product appearance may vary slightly from image shown.
Some features and color subject to regional availability.
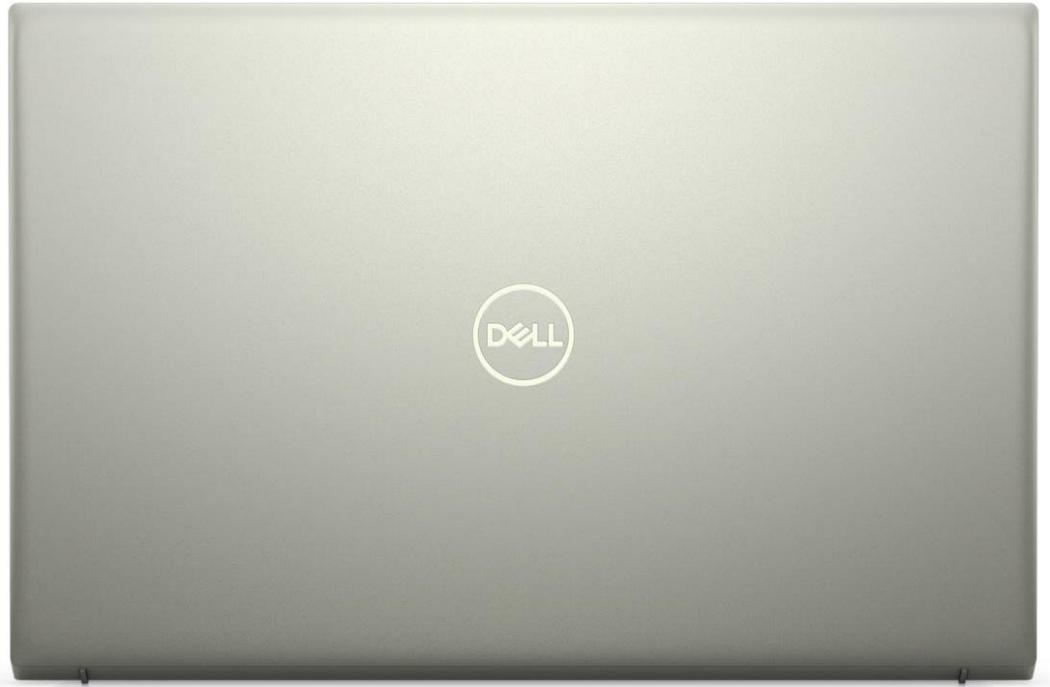
Inspiron 14 5000 (5401)
Battery Life Claims

Inspiron 14 5000 w/FHD Non-Touch Battery Life Claims (Model 5401)
The Inspiron 14 5000 has up to **14 hours 16 minutes** of Mobile Mark 14 battery life when equipped with 10th Generation Intel® Core™ i5-1035G1 Processor, NVIDIA® GeForce® MX330 Graphics, 4GB DDR4 system memory, 256GB PCIe NVMe SSD, FHD (1920 x 1080, 4-cell 53 WHr* battery and Windows 10, as tested by Dell labs in March 2020.** The config runtime is subject to regional assortment of system with the above-listed components. Config: MOCKINGN514ICL2101_320

Inspiron 14 5000 w/FHD Non-Touch Battery Life Claims (Model 5401)
The Inspiron 14 5000 has up to **14 hours 28 minutes** of Mobile Mark 14 battery life when equipped with 10th Generation Intel® Core™ i5-1035G1 Processor, Intel® UHD Graphics, 8GB DDR4 system memory, 256GB PCIe NVMe SSD, FHD (1920 x 1080), 4-cell 53 WHr* battery and Windows 10, as tested by Dell labs in March 2020.** The config runtime is subject to regional assortment of system with the above-listed components. Config: MOCKINGN514ICL2101_270

Inspiron 14 5000 w/FHD Non-Touch Battery Life Claims (Model 5401)
The Inspiron 14 5000 has up to **15 hours 21 minutes** of Mobile Mark 14 battery life when equipped with 10th Generation Intel® Core™ i5-1035G1 Processor, Intel® UHD Graphics, 8GB DDR4 system memory, 512GB PCIe NVMe SSD, FHD (1920 x 1080), 4-cell 53 WHr* battery and Windows 10, as tested by Dell labs in March 2020.** The config runtime is subject to regional assortment of system with the above-listed components. Config: MOCKINGN514ICL2101_322

Inspiron 14 5000 w/FHD Non-Touch Battery Life Claims (Model 5401)
The Inspiron 14 5000 has up to **15 hours 07 minutes** of Mobile Mark 14 battery life when equipped with 10th Generation Intel® Core™ i5-1035G1 Processor, NVIDIA® GeForce® MX330 Graphics, 8GB DDR4 system memory, 512GB PCIe NVMe SSD, FHD (1920 x 1080), 4-cell 53 WHr* battery and Windows 10, as tested by Dell labs in March 2020.** The config runtime is subject to regional assortment of system with the above-listed components. Config: MOCKINGN514ICL2101_327

ExpressCharge™
The Inspiron 14 15 5000 (5401 5408 5501 5508) can charge **up to 80% battery capacity in as fast as an hour** with ExpressCharge™ enabled in the Dell Power Manager Software.***

The config runtime and starting weights is subject to regional assortment of system with the above-listed components.
*The stated Watt Hour (WHr) is not an indication of battery life.
**Battery life is based on Mobile Mark 2014 benchmark test, available at www.bapco.com. Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.
***ExpressCharge must be enabled within Dell Power Manager software. System must be powered off or in hibernation mode for ExpressCharge feature to function. After charging has reached the stated capacity, charging speed will return to normal speed. Recommended for use with the provided Dell power adapter; not recommended with a smaller capacity power adapter. Charging times may vary.

*See page 18 for important information

Inspiron 14 5000 (5408)
Battery Life Claims

Inspiron 14 5000 w/FHD Non-Touch Battery Life Claims (Model 5408)
The Inspiron 14 5000 has up to **14 hours 20 minutes** of Mobile Mark 14 battery life when equipped with 10th Generation Intel® Core™ i5-1035G1 Processor, Intel® UHD Graphics, 8GB DDR4 system memory, 512GB PCIe NVMe SSD, FHD (1920 x 1080), 4-cell 53 WHr* battery and Windows 10, as tested by Dell labs in March 2020.** The config runtime is subject to regional assortment of system with the above-listed components. Config: MOCKINGN514CICL2101_322

Inspiron 14 5000 w/FHD Non-Touch Battery Life Claims (Model 5408)
The Inspiron 14 5000 has up to **13 hours 19 minutes** of Mobile Mark 14 battery life when equipped with 10th Generation Intel® Core™ i5-1035G1 Processor, NVIDIA® GeForce® MX330 Graphics, 8GB DDR4 system memory, 512GB PCIe NVMe SSD, FHD (1920 x 1080), 4-cell 53 WHr* battery and Windows 10, as tested by Dell labs in March 2020.** The config runtime is subject to regional assortment of system with the above-listed components. Config: MOCKINGN514CICL2101_327

The config runtime and starting weights is subject to regional assortment of system with the above-listed components.
*The stated Watt Hour (WHr) is not an indication of battery life.
**Battery life is based on Mobile Mark 2014 benchmark test, available at www.bapco.com. Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

27

Inspiron 15 5000 (5501)
Battery Life Claims

Inspiron 15 5000 w/FHD Non-Touch Battery Life Claims (Model 5501)
The Inspiron 15 5000 has up to **12 hours 16 minutes** of Mobile Mark 14 battery life when equipped with 10th Generation Intel® Core™ i5-1035G1 Processor, NVIDIA® GeForce® MX330 Graphics, 8GB DDR4 system memory, 256GB PCIe NVMe SSD, FHD (1920 x 1080), 4-cell 53 WHr* battery and Windows 10, as tested by Dell labs in March 2020.** The config runtime is subject to regional assortment of system with the above-listed components. Config: MOCKINGN515ICL2101_2413

Inspiron 15 5000 w/FHD Non-Touch Battery Life Claims (Model 5501)
The Inspiron 15 5000 has up to **13 hours 38 minutes** of Mobile Mark 14 battery life when equipped with 10th Generation Intel® Core™ i7-1065G7 Processor, NVIDIA® GeForce® MX330 Graphics, 8GB DDR4 system memory, 512GB PCIe NVMe SSD, FHD (1920 x 1080), 4-cell 53 WHr* battery and Windows 10, as tested by Dell labs in March 2020.** The config runtime is subject to regional assortment of system with the above-listed components. Config: MOCKINGN515ICL2101_3309

Inspiron 15 5000 w/FHD Non-Touch Battery Life Claims (Model 5501)
The Inspiron 15 5000 has up to **12 hours 40 minutes** of Mobile Mark 14 battery life when equipped with 10th Generation Intel® Core™ i5-1035G1 Processor, Intel® UHD Graphics, 8GB DDR4 system memory, 256GB PCIe NVMe SSD, FHD (1920 x 1080), 4-cell 53 WHr* battery and Windows 10, as tested by Dell labs in March 2020.** The config runtime is subject to regional assortment of system with the above-listed components. Config: MOCKINGN515ICL2101_4101

Inspiron 15 5000 w/FHD Non-Touch Battery Life Claims (Model 5501)
The Inspiron 15 5000 has up to **9 hours 42 minutes** of Mobile Mark 14 battery life when equipped with 10th Generation Intel® Core™ i7-1065G7 Processor, Intel® Iris Plus Graphics, 8GB DDR4 system memory, 512GB PCIe NVMe SSD, FHD (1920 x 1080), 3-cell 40 WHr* battery and Windows 10, as tested by Dell labs in March 2020.** The config runtime is subject to regional assortment of system with the above-listed components. Config: MOCKINGN515ICL2101_4107_P

The config runtime and starting weights is subject to regional assortment of system with the above-listed components.
*The stated Watt Hour (WHr) is not an indication of battery life.
**Battery life is based on Mobile Mark 2014 benchmark test, available at www.bapco.com. Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

*See page 18 for important information

Inspiron 15 5000 (5501 5508)
Battery Life Claims

Inspiron 15 5000 w/FHD Non-Touch Battery Life Claims (Model 5501)
The Inspiron 15 5000 has up to **12 hours 54 minutes** of Mobile Mark 14 battery life when equipped with 10th Generation Intel® Core™ i7-1065G7 Processor, NVIDIA® GeForce® MX330 Graphics, 8GB DDR4 system memory, 512GB PCIe NVMe SSD, FHD (1920 x 1080, 4-cell 53 WHr* battery and Windows 10, as tested by Dell labs in March 2020.** The config runtime is subject to regional assortment of system with the above-listed components. Config: MOCKINGN515ICL2101_4108

Inspiron 15 5000 w/FHD Non-Touch Battery Life Claims (Model 5508)
The Inspiron 15 5000 has up to **12 hours 49 minutes** of Mobile Mark 14 battery life when equipped with 10th Generation Intel® Core™ i5-1065G7 Processor, NVIDIA® GeForce® MX330 Graphics, 8GB DDR4 system memory, 512GB PCIe NVMe SSD, FHD (1920 x 1080), 4-cell 53 WHr* battery and Windows 10, as tested by Dell labs in March 2020.** The config runtime is subject to regional assortment of system with the above-listed components. Config: MOCKINGN515CICL2101_3310

The config runtime and starting weights is subject to regional assortment of system with the above-listed components.
*The stated Watt Hour (WHr) is not an indication of battery life.
**Battery life is based on Mobile Mark 2014 benchmark test, available at www.bapco.com. Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

*See page 18 for important information

Inspiron 14 5000 (5401 5408)
Weight Claims

Inspiron 14 5000 w/FHD Non-Touch Weight Claims (Model 5401)
The Inspiron 14 5000 series (5401) starting weight* is starting from **3.15 lbs. (1.429kg)** when equipped with 10th Generation Intel® Core™ i5-1035G1 Processor, Intel® UHD graphics, 8GB DDR4 memory, 256G SSD, 1920*1080 FHD non-touch Anti-Glare 220 nits display, 4-cell 53 WHr battery, as tested by Dell labs 3/11/2020. Config: MOCKINGN514ICL2101_270, options & configurations are subject to regional availability.

Inspiron 14 5000 w/FHD Non-Touch Weight Claims (Model 5401)
The Inspiron 14 5000 series (5401) starting weight* is starting from **3.16 lbs. (1.432kg)** when equipped with 10th Generation Intel® Core™ i5-1035G1 Processor, Intel® UHD graphics, 8GB DDR4 memory, 512G SSD, 1920*1080 FHD non-touch Anti-Glare 300 nits display, 4-cell 53 WHr battery, as tested by Dell labs 3/11/2020. Config: MOCKINGN514ICL2101_322, options & configurations ae subject to regional availability.

Inspiron 14 5000 w/FHD Touch Weight Claims (Model 5401)
The Inspiron 14 5000 series (5401) starting weight* is starting from **3.23 lbs. (1.464kg)** when equipped with 10th Generation Intel® Core™ i5-1035G1 Processor, NVIDIA® GeForce® MX330 Graphics with 2GB GDDR5 vRAM, 4GB DDR4 memory, 256G SSD, 1920*1080 FHD Touch Anti-Glare 220 nits display, 4-cell 53 WHr battery, as tested by Dell labs 3/11/ 2020. Config: MOCKINGN514ICL2101_320, options & configurations are subject to regional availability.

Inspiron 14 5000 w/FHD Non-Touch Weight Claims (Model 5401)
The Inspiron 14 5000 series (5401) starting weight* is starting from **3.23 lbs. (1.467kg)** when equipped with 10th Generation Intel® Core™ i5-1035G1 Processor, NVIDIA® GeForce® MX330 Graphics with 2GB GDDR5 vRAM, 8GB DDR4 memory, 512G SSD, 1920*1080 FHD non-touch Anti-Glare 300 nits display, 4-cell 53 WHr battery, as tested by Dell labs 3/11/2020. Config: MOCKINGN514ICL2101_327, options & configurations are subject to regional availability.

Inspiron 14 5000 w/FHD Non-Touch Weight Claims (Model 5408)
The Inspiron 14 5000 series (5408) starting weight* is starting from **3.15 lbs. (1.430kg)** when equipped with 10th Generation Intel® Core™ i5-1035G1 Processor, Intel® UHD graphics, 8GB DDR4 memory, 512G SSD, 1920*1080 FHD non-touch Anti-Glare 300 nits display, 4-cell 53 WHr battery, as tested by Dell labs 3/11/2020. Config: MOCKINGN514CICL2101_322, options & configurations are subject to regional availability.

Inspiron 14 5000 w/FHD Non-Touch Weight Claims (Model 5408)
The Inspiron 14 5000 series (5408) starting weight* is starting from **3.23 lbs. (1.465kg)** when equipped with 10th Generation Intel® Core™ i5-1035G1 Processor, NVIDIA® GeForce® MX330 Graphics with 2GB GDDR5 vRAM, 8GB DDR4 memory, 512G SSD, 1920*1080 FHD non-touch Anti-Glare 300 nits display, 4-cell 53 WHr battery, as tested by Dell labs 3/11/2020. Config: MOCKINGN514CICL2101_327, options & configurations are subject to regional availability.

The config runtime and starting weights is subject to regional assortment of system with the above-listed components.
*The stated Watt Hour (WHr) is not an indication of battery life.
**Battery life is based on Mobile Mark 2014 benchmark test, available at www.bapco.com. Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.
***Within Dell Power Manager software, selecting either the Default mode of Adaptive Charge or ExpressCharge™ can recharge system battery from 0% up to 35% within 20 minutes when system is powered-off and battery temperature is between 16-45 degrees C. Recommended for use with the provided Dell power adapter; not recommended with a smaller capacity power adapter. Charging time may vary +/-10% due to system tolerance.

30

Inspiron 15 5000 (5501 5508)
Weight Claims

Inspiron 15 5000 w/FHD Touch Weight Claims (Model 5501)
The Inspiron 15 5000 series (5501) starting weight* is starting from **3.78 lbs. (1.714kg)** when equipped with 10th Generation Intel® Core™ i7-1065G1 Processor, Intel® Iris® Plus graphics, 8GB DDR4 memory, 512G SSD, 1920*1080 FHD Touch Anti-Glare 220 nits display, 3 cell 40 WHr battery, as tested by Dell labs 3/11/ 2020. Config: MOCKINGN515ICL2101_4107_P , options & configurations are subject to regional availability.

Inspiron 15 5000 w/FHD Non-Touch Weight Claims (Model 5501)
The Inspiron 15 5000 series (5501) starting weight* is starting from **3.83 lbs. (1.741kg)** when equipped with 10th Generation Intel® Core™ i5-1035G1 Processor, Intel® UHD graphics, 8GB DDR4 memory, 256G SSD, 1920*1080 FHD non-touch Anti-Glare 220 nits display, 4 cell 53 WHr battery, as tested by Dell labs 3/11/2020. Config: MOCKINGN515ICL2101_4101, options & configurations are subject to regional availability.

Inspiron 15 5000 w/FHD Non-Touch Weight Claims (Model 5501)
The Inspiron 15 5000 series (5501) starting weight* is starting from **3.86 lbs. (1.751kg)** when equipped with 10th Generation Intel® Core™ i7-1065G7 Processor, NVIDIA® GeForce® MX330 Graphics with 2GB GDDR5 vRAM, 8GB DDR4 memory, 512G SSD, 1920*1080 FHD non-touch Anti-Glare 300 nits display, 4-cell 53 WHr battery, as tested by Dell labs 3/11/ 2020. Config: MOCKINGN515ICL2101_3309, options & configurations are subject to regional availability.

Inspiron 15 5000 w/FHD Non-Touch Weight Claims (Model 5501)
The Inspiron 15 5000 series (5501) starting weight* is starting from **3.91 lbs. (1.775kg)** when equipped with 10th Generation Intel® Core™ i5-1035G1 Processor, NVIDIA® GeForce® MX330 Graphics with 2GB GDDR5 vRAM, 8GB DDR4 memory, 256G SSD, 1920*1080 FHD non-touch Anti-Glare 220 nits display, 4-cell 53 WHr battery, as tested by Dell labs 3/11/2020. Config: MOCKINGN515ICL2101_2413, options & configurations are subject to regional availability.

Inspiron 15 5000 w/FHD Touch Weight Claims (Model 5501)
The Inspiron 15 5000 series (5501) starting weight* is starting from **3.98 lbs. (1.806kg)** when equipped with 10th Generation Intel® Core™ i7-1065G1 Processor, NVIDIA® GeForce® MX330 Graphics with 2GB GDDR5 vRAM, 8GB DDR4 memory, 512G SSD, 15.6" FHD WVA Touch 220nits, 4-cell 53 WHr battery, as tested by Dell labs 3/11/ 2020. Config: MOCKINGN515ICL2101_4108, options & configurations are subject to regional availability.

Inspiron 15 5000 w/FHD Non-Touch Battery Life Claims (Model 5508)
The Inspiron 15 5000 series (5508) starting weight* is starting from **3.84 lbs. (1.744kg**) when equipped with 10th Generation Intel® Core™ i5-1035G1 Processor, nVidia MX330 2G GDDR5, 8GB DDR4 memory, 512G SSD, 1920*1080 FHD non-touch Anti-Glare 300 nits display, 4-cell 53 WHr battery, as tested by Dell labs 3/11/2020. Config: MOCKINGN515CICL2101_3310 , options & configurations are subject to regional availability.

The config runtime and starting weights is subject to regional assortment of system with the above-listed components.
*The stated Watt Hour (WHr) is not an indication of battery life.
**Battery life is based on Mobile Mark 2014 benchmark test, available at www.bapco.com. Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.
***Within Dell Power Manager software, selecting either the Default mode of Adaptive Charge or ExpressCharge™ can recharge system battery from 0% up to 35% within 20 minutes when system is powered-off and battery temperature is between 16-45 degrees C. Recommended for use with the provided Dell power adapter; not recommended with a smaller capacity power adapter. Charging time may vary +/-10% due to system tolerance.

*See page 18 for important information

Inspiron software

Microsoft Office 2016 Trial
Fully loaded with the latest and greatest versions of favorite applications: Word, Excel, PowerPoint, and OneNote.

McAfee LiveSafe
Award-winning security for every device; shields PCs from viruses and online threats like risky websites and dangerous downloads, shreds digital files like e-bills and online bank statements saved on PCs.

Foxit Phantom Standard PDF
Converts PDFs to Word, Excel or PowerPoint formats while preserving fonts, formatting, and layouts; access and share recently viewed PDFs from computers or mobile devices.

SupportAssist
A Windows based software program that automates support from Dell by identifying hardware and software issues on Dell laptops, desktops and tablets. SupportAssist notifies customers when an issue is detected.

Dell Mobile Connect
Allows complete wireless integration between your Dell PC and smartphone. Make calls, send texts, get notifications and even mirror your phone onto your PC to interact with apps

Dell Color Profiles
Enhances on-screen content by adjusting perceived color characteristics and assigning color filters based on preference

SmartByte
Experience less buffering, few drops, and better resolution with this network optimizer. It detects, prioritizes, and delivers your video packets ahead of other network traffic, so streaming video and web calls run smoothly.

Waves MaxxAudio® Pro
Professional-grade control panel providing audio controls and tuning that adds dimensionality to music and videos.
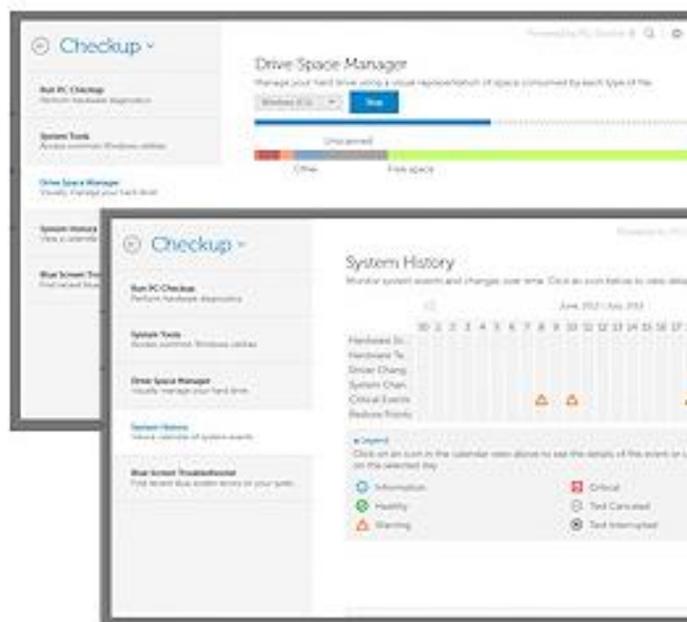
Services for Inspiron

Dell has services to help with technology needs throughout the life of your Inspiron. Our mission is to be the technology services provider you trust to keep you connected and productive so you can focus on doing more.

Basic Limited Hardware Warranty Plus Mail-In Service after Remote Diagnosis

Dell's 1 Year Limited Hardware Warranty with Mail-In service after remote diagnosis[1] – If your system encounters an issue covered by Dell's Limited Hardware Warranty[2] and that issue cannot be resolved remotely, this service offers a Mail-In Repair Service (customer provides box and Dell pays shipping) for defects in materials and workmanship in your PC. You can also upgrade or extend your warranty and support coverage with Dell Premium Support. With Premium Support you get 24x7 access to dedicated Dell tech support experts and up to 86% less time on the phone than Limited Hardware Warranty.[3]

Dell Premium Support

Tech support can be frustrating with long phone menus, hold times and being transferred again and again. Now, Dell Premium Support, eliminates the hassle with SupportAssist technology by automatically detecting hardware and software issues and proactively alerting you with system alerts and by email when they occur. Our expert technicians even call you with all the information they need to quickly resolve critical issues. You also get 24x7 phone access to experts and onsite support after remote diagnosis[1].

Dell Premium Support Plus[4]

Premium Support Plus for PCs is the best supply plan for your busy lifestyle. Everything you need is included - from easy 24/7 access to experts, to accident repairs, and technicians that come to you.

It keeps your computer running at its best. When used with Dell's exclusive SupportAssist technology1, it automatically predicts problems before they happen, optimizes PC settings and removes viruses. If there is an issue, work begins without you having to pick up the phone, and that means a faster fix.

Premium Support Plus is the ultimate support experience, designed for you.

Accidental Damage Service[5]

Accidents happen – Dell can help. Minimize the unplanned expenses and downtime by protecting you against unforeseen mishaps caused by drops, spills, surges and breaks. No matter how careful you are, accidents can happen. Accidental Damage Service can provide repair or replacement of your system for accidents up to 3 years, not otherwise covered by the Limited Hardware Warranty.[2]

1 - Onsite Service is not available on Chromebook or Venue tablets, except the Venue 11 Pro. Remote Diagnosis is determination by online/phone technician of cause of issue; may involve customer access to inside of system and multiple or extended sessions. If issue is covered by Limited Hardware Warranty and not resolved remotely, technician and/or part will be dispatched, usually in 1 or 2 business days following completion of Remote Diagnosis. Onsite Service is provided by Dell Marketing L.P. Availability varies. Other conditions apply. For complete details about Onsite Service, see dell.com/ servicecontracts

2 - For copy of Limited Hardware Warranty, write Dell USA LP, Attn: Warranties, One Dell Way, Round Rock, TX 78682.

3 - Based on May 2015 Principled Technologies Test Report commissioned by Dell comparing Premium Support with Ltd. Hardware Warranty tech support troubleshooting for hard drive failure. Actual results will vary. Click here for full report.

4 - SupportAssist: SupportAssist not available on Linux, Windows RT, Android, Ubuntu or Chrome based products. SupportAssist automatically detects and proactively alerts Dell to: operating system issues, software upgrades, driver updates and patches, failures of hard drives, batteries. Predictive analysis failure detection is limited to hard drives, solid state drives and batteries.

5 - This service excludes theft, loss, and damage due to fire, flood or other acts of nature, or intentional damage. Customers may be required to return unit to Dell. Limit of 1 qualified incident per contract year. For complete details, visit www.dell.com/servicecontracts.

Important information

Hard Drives: GB means 1 billion bytes and TB equals 1 trillion bytes; actual capacity varies with preloaded material and operating environment and will be less.

Graphics & shared memory: GB means 1 billion bytes and TB equals 1 trillion bytes; significant system memory may be used to support graphics, depending on system memory size and other factors.

Wireless connectivity: Where wireless access is available. Additional access charges apply in some locations.

Weight: Weights vary depending on configuration and manufacturing variability.

Limited hardware warranty: For copy of Ltd Hardware Warranty, write Dell USA LP, Attn: Warranties, One Dell Way, Round Rock, TX 78682 or see www.dell.com/warranty.

Dell ProSupport™: Availability and terms of Dell Services vary by region. For more information, visit www.dell.com/servicedescriptions.

Accidental Damage: Service excludes theft, loss, and damage due to fire, flood or other acts of nature, or intentional damage. Customer may be required to return unit to Dell. For complete details, visit www.dell.com/servicecontracts.

Return for Repair after Remote Diagnosis: Remote Diagnosis is determination by online/phone technician of cause of issue; may involve customer access to inside of system and multiple or extended sessions. If issue is covered by Limited Hardware and not resolved remotely, this service offers a 10-14 day mail-in repair option following completion of Remote Diagnosis

Rapid Return for Repair after Remote Diagnosis: Remote Diagnosis is determination by online/phone technician of cause of issue and multiple or extended sessions. If issue is covered by Limited Hardware Warranty (www.dell.com/warranty) and not resolved remotely, shipping instructions will be provided. Next Business Day shipping not available in all areas, which may delay repair and return times. Other conditions apply. For complete details about Rapid Return service, visit www.dell.com/servicecontracts

*EPEAT registration varies by country. Please see www.epeat.net for specific country registration and rating.

CAUTION: GEOGRAPHIC LIMITATIONS ON COMPARATIVE ADVERTISING
Comparative claims are not allowed in all countries. Please see below to learn which countries ban Dell vs. Dell claims, and which countries will allow the claims only if based upon independent third party testing. You may also contact Legal Counsel in the Region where the claim will be made for additional guidance.
3rd party testing required (Do not make claims) in: South Africa, Ukraine, Venezuela.