

Dell XPS 13

Stunningly small. Masterfully designed.

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XPS brand

XPS products are designed to be the best, with cutting-edge technologies, exceptional build quality, unique materials and powerful features. XPS brings together the most elegant designs and premium experiences to enhance your work and personal success. This combination ultimately results in beautifully crafted products with no compromises.

Premium design — XPS laptops are thoughtfully designed for performance and function. Every material is selected to enhance performance and every design decision made is made with purpose. XPS laptops are precision crafted from authentic materials like machined aluminum, carbon fiber, woven glass fiber and hardened Corning® Gorilla® Glass for incredible durability and a superior experience.

Ultimate experience — While XPS laptops are thin and beautifully crafted, they also provide the most uncompromised experiences for work and play. XPS laptops have all of the performance you need, packed into smaller, thinner and more innovative designs. Each XPS product has a specific customer and usage in mind and a high performance standard to meet their expectations. Every interaction with your laptop from best-in-class displays to a superior touchpad and keyboard experience are prioritized for usability excellence.

Innovation - Innovation starts with XPS, where cutting-edge technologies like InfinityEdge displays and groundbreaking thermal design lead the way for the most aggressive form factors. Enabling technologies, like miniscule camera design shatter boundaries, while leadership in core technologies provide the best customer experiences.



STUNNINGLY SMALL. MASTERFULLY DESIGNED.



The XPS 13 is crafted using authentic premium materials, precision cut to achieve a flawless finish in a durable, lightweight design. The finest details are considered, and the essentials are elevated. It is designed to create the perfect affinity between aesthetics and functional purpose. Small, thin and light, the new XPS 13 delivers a truly superior experience. It boasts powerful performance and a larger 4-sided InfinityEdge display which is nothing short of spectacular. Perfection has never been closer.

Masterfully crafted

The XPS 13 is crafted of authentic, premium materials. Everything is done with purpose and fanatically thought through. There is a truth and integrity in materials. In the end, it's more than just a single material, but the combination of all that creates a stunning and durable design.

Beautifully crafted: XPS encapsulates both power and beauty. High-end materials are meticulously chosen to balance weight, size, performance and durability. Precisely engineered parts ensure best-inclass aesthetics and workmanship.

Precision manufacturing: The XPS 13 is cut from a block of aluminum in two pieces, so it's more durable than a machine that's pieced together. 100% of an XPS enclosure is sculpted by CNC (computer numerical control) machining process. Corning® Gorilla® Glass 6 is bonded to the aluminum, and is tough, damage resistant, durable and elegant.

Diamond cut sidewalls: Gleaming, double-anodized side edges depict the pinnacle of attention to detail. The design allows for the very narrow display border, but is beautiful and resists scratches better as you plug in peripherals. The designers went through multiple trials to achieve a flawless, polished finish.

Maximum strength, minimal weight: For the dark interiors, waves of 3K carbon fiber allow for maximum strength and minimal weight, plus superior heat-resistance to the palm rest. The authentic arctic white woven glass fiber achieves the ultimate in high-strength and low-weight in this ultra-thin XPS. The chic woven glass fabric looks and feels like silk and the addition of titanium oxide provides a pearlescent sheen, while the soft-textured lattice fibers denote a sense of elegance. Our design team worked tirelessly to get the details just right-carefully crafted backlighting, UV- and stain-resistant coating to prevent yellowing over time and staining.

Fine details: Aesthetically, less is more. The XPS logo on the base is laser cut out of a sheet of stainless steel and dropped into the machined cut outline by hand. Mics aligned with bottom screws and laseretched regulatory details show the fanatical attention to detail.





Stunning 4-sided InfinityEdge display

The final frontier: A vision and work in progress for the last five to seven years has been achieved with the new 4-sided InfinityEdge display, reducing the bottom bezel from 19.5mm to only 4.6mm.

13.4-inch display in 11-inch size: We've squeezed a 13.4-inch screen into the size of an 11-inch laptop, so you have a large screen in an tiny footprint. With an incredible 91.5% screen-to-body ratio, a 7.8% improvement, users can truly enjoy all beautiful screen.

Highlighting the essential

New modern design: The new XPS 13 is an evolved, modern design for XPS. By maximizing experiential elements – such as a bigger display, an edge-to-edge keyboard, a larger touchpad – the design puts a focus on elevating the essential.

Almost a million more pixels: The 16:10 display is 6.8% larger than before in a 2% smaller size, designed to make users more productive.

Elevating the essential: The streamlined design embeds a fingerprint reader in the power button, allowing for the creation of the new edge-to-edge keyboard. Along with 9% larger key caps, less lattice and a 17% larger touchpad, this stretches the usable area to the outer limits.

Easier to open: The twin-coil press fit hinge is designed to maximize the screen to body ratio and enable 4-sided InfinityEdge. It also makes it easier to open and reduces the cut out at the top of the palm rest for an even cleaner look.



Tiny but mighty

Exceptional experience anywhere: Intel® EVO $^{\text{m}}$ series brings the perfect combination of performance, responsiveness, battery life and stunning visuals to a new class of sleek, stylish laptops. Coengineered with Intel and verified to provide the ultimate experience for life or work anywhere.

Breaking the boundaries of performance for thin and light laptops: The unmatched speed and intelligence of 11th Gen Intel[®] Core™ processors and Intel[®] Iris[®] X^e graphics makes your experience fast, smooth and easy.

Advanced thermal design: Everything about how we engineer and design the system, from dual fans separated to spread heat over a larger area and a single heat pipe designed with a single evaporator and dual condenser, ensures you have the best performing system in the thinnest form factor possible. Hidden exhaust vents in the hinge also help with airflow and a slight ramp aids in lifting more heat out. Additionally, your system is equipped with GORE™ Thermal Insulation, which provides thermal conductivity levels lower than air in a thin, flexible format to help keep components cool.

Faster time to productivity: A built in sensor allows you to open the lid and power up in milliseconds, no matter what power-state you are in. Plus, with Windows Hello and a fingerprint reader built into the power button you can log in with just a touch. Or use the infrared camera with facial recognition to log in with just a look.

Long battery life: With long battery life, the XPS 13 can take you through your day without need a charge.

Killer™ AX1650 built on Intel WiFi 6 Chipset: Featuring advanced Wi-Fi 6 technology, the Killer AX1650 is nearly 3 times as fast* as the previous generation of 80MHz 2x2 AC products. The Killer 1650 automatically detects, classifies, and prioritizes streaming video, communication, and game traffic in your system for fast, smooth online experiences.



State-of-the-art viewing experience

Less border, more pixels: The stunning 4-sided InfinityEdge display is a 16:10 aspect ratio, making this 13.4" display 6.8% larger than before. That is almost 1 million more pixels, designed to enable more productivity. With an 91.5% screen-to-body ratio, your view is all beautiful screen.

The optional 4K Ultra HD+ (3200 x 2400) display boasts 90% DCI-P3 color gamut and 1500:1 contrast ratio for stunning clarity and vivid, accurate color. The screen has a 0.65% anti-reflective coating, so you have a beautiful glossy screen without the glare for working outside or in bright indoor light. With 500-nit brightness and wide 178-degree viewing, your view is spectacular from any angle.



Entertainment in spectacular HDR: The 4K UHD+ VESA certified DisplayHDR™ 400 panel enables over 16 million colors, so you see more of what you see in real life. Both panels are Dolby Vision™ certified. That means that whatever HDR content you are viewing will have more depth and color range than a standard SDR display. Colors will pop, brights are brighter and darks are darker.

Reduces harmful blue light and maintains vivid color: The Eyesafe® display intelligently manages light energy at the source - selectively reducing harmful blue light and dispersing it across the light spectrum. Our unique solution combines RGB hardware and software adjustments to more effectively protect against blue light, while maintaining vivid color integrity. Dell is the first to offer this integrated solution.



Project Sputnik

The new Linux-based XPS 13 developer edition represents the 10th generation of Project Sputnik's developer-targeted XPS 13s. This new developer edition is very much the same as its Windows counterpart, however the system comes with Ubuntu 20.04LTS preloaded straight out of the factory.

Project Sputnik began nearly 8 years ago as an exploratory skunk works project driven via social media by community input. Besides the svelte XPS 13 developer edition the Sputnik portfolio includes the beefy line of Ubuntu-based Precision mobile workstations. While project Sputnik is the most visible set of Linux-based offerings from Dell, it is a small fraction of the over 150 systems that make up Dell's Linux portfolio which is the broadest in the industry.

Skunk Works origins: Enabled by an internal innovation fund, the Dell XPS 13 developer edition began life as "Project Sputnik" an exploratory, skunk works project to create a developer-focused system. based on Linux.

Transparency and inclusion from day one: From the project's beginning the guiding principles for the effort have been 1) directly engage and involve the developer community and 2) Conduct the project out in the open via public blogs and forums.

Community input/support: As a direct result of the amazing feedback and input received from the community the project became an official product. As the project has progressed, the team has continued to solicit and incorporate feedback from the community.

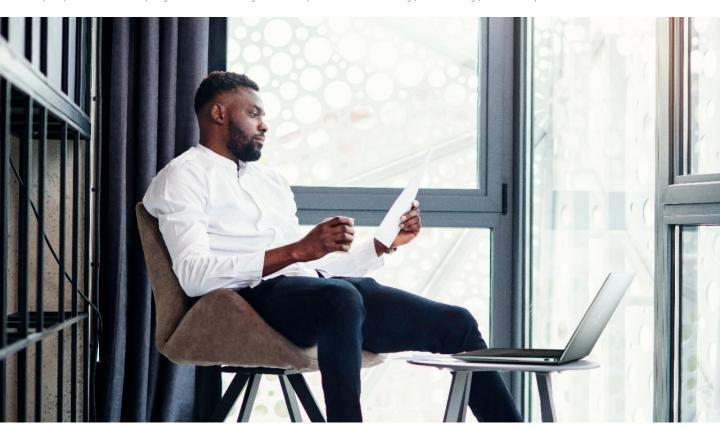
A good community member: Being a good open source community member has been a key tenant of the initiative. As a result, the device drivers that are written are pushed upstream into the mainline Linux kernel. This allows customers to run other Linux distributions on the systems, like Linus Torvalds runs Fedora on his XPS 13 developer edition.

Advanced technology made simple

You are the password: Use Windows Hello to securely log on to your laptop. The fingerprint reader integrated into the power button lets you log on with just a touch and the built in infrared camera uses facial recognition to log you on with just a look.

Far-field Cortana capable: The XPS 13 responds to your voice from up to 14 feet away, thanks to four built-in mics, Microsoft Cortana and Waves-enabled speech technology. Control playlists and access schedules regardless of background noise.

Leading-edge connectivity: Two Thunderbolt™ 4 multi-use Type-C ports allow you to charge your laptop, connect to multiple devices (including support for up to two 4K displays) and enjoy data transfers up to 40Gbps -- 8 times that of a USB 3. Another UBC-C™ port allows you to charge your laptop or run a display as well. Every box ships with a USB Type-A to Type-C adapter.



Built for business

Manageable and secure: XPS is doing more than ever before to ensure it fits into a business environment. The XPS 13 has all of the manageability and select security features of Latitude™ in an aggressively thin and competitive form factor. Select custom configurations are globally available. XPS 13 does not have vPro options.

Fco-wise

Saving our seas: Recognized by CES with a "2018 Best of Innovation Award," our molded trays are a step beyond recycled. Twenty-five percent of the material consists of ocean plastics collected from coastal areas, while the remaining 75% is made up of other recycled plastics.

Power efficient: XPS 13 is ENERGY STAR® certified.

Smarter materials: Free of materials like cadmium, lead, mercury and some phthalates, it's also EPEAT® Silver registered* and BFR/PVC-free*.

Recycle-friendly: 90% of the laptop's parts can be easily recycled or reused.

More sustainable packaging

The new XPS 2020 packaging solution is clean, simple and more premium, enhancing the consumer unboxing experience. Accessories are removed from the bags and placed underneath the system for a curated experience. As Dell drives toward it's 2030 Moonshot Goal of 100% sustainable packaging, the 2020 XPS family was focused on customer feedback to increase the ease of recyclability by eliminating foam and single use plastic bags. The gift box wrap, document folder, and accessory divider materials are made from sustainably sourced materials. More recyclable than before, this packaging qualifies for EPEAT Silver Certification.



Gift box wrap (paper), document folder, and product tray materials will be made from sustainably sourced materials

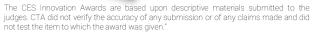
Outer shipper is a full corrugate solution making it easier to recycle. Toss the entire box in the recycling bin and forget it.



Black product tray is constructed with 25% ocean bound plastic + 75% recycled content



Bags removed from drop-in-the-box items (cables/dongles/adapters) produce less waste





Essential accessories

Dell Notebook Power Bank Plus USB C, 65Wh

Get extra power on the go-easily charge up using your USB-C power adapter. Secondary USB-A port also allows you to charge your USBenabled phone.

Dell Adapter - USB Type C to HDMI/VGA/Ethernet/USB 3.0

Connect your XPS to multiple devices - displays, printers, projectors and Ethernet – with one compact adapter. Includes HDMI, VGA, USB-A and Ethernet ports.

Dell Premier Sleeve 13

A stylish, protective sleeve with a magnetic snap closure for your XPS 13 when you are on-the-go.

Dell 27 Monitor - S2719DC

Complement your living space with this beautiful DisplayHDR™ 600certified ultrathin monitor featuring Dell's InfinityEdge design with USB-C connectivity, and CinemaColor delivering awe-inspiring visuals.

Dell Premier Wireless Keyboard and Mouse – KM717

Experience a uniquely designed arc-shaped mouse that works on any surface and a full-sized keyboard, with multi-OS support and popular shortcut keys. Easily switch between three devices using 2.4GHz wireless or Bluetooth LE.





Software

Microsoft Office 2016 or Office 365

Fully loaded with the latest and greatest versions of favorite applications: Word, Excel, PowerPoint, OneNote and more.

McAfee LiveSafe

Shields PCs from viruses and online threats like risky websites and dangerous downloads, shreds digital files like e-bills and online bank statements saved on PCs.

Foxit Phantom Standard PDF

Converts PDFs to Word, Excel or PowerPoint formats while preserving fonts and layouts. Allows customers to access and share recently viewed PDFs from computers or mobile devices.

SupportAssist

A Microsoft Windows based software program that automates support from Dell by identifying hardware and software issues on Dell laptops, desktops and tablets. SupportAssist notifies customers when an issue is detected.

Dell Mobile Connect

Allows complete wireless integration between your Dell PC and smartphone. Make calls, send texts, and get notifications on iOS and Android phones. Transfer files, photos, videos, music, and documents between your PC and phone without complicated cloud storage or cumbersome cables. Even mirror your Android or iOS device onto your PC to interact with apps. *iOS file transfer only for photos and videos.

Windows Hello

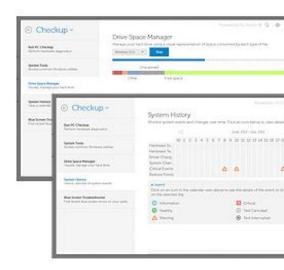
A more personal way to sign in to Windows 10 devices though fingerprint or facial recognition.

Dell Help & Support

Contains step-by-step guides, videos, system information and support, to make getting started with your Dell quick and easy.

Dell Product Registration (Kickstart)

Personalized out-of-box-experience helping customers get started with their Dell system to complete product registration in order to enable their warranty and receive better support, learn more about system features, and also setup the software that comes pre-loaded such as McAfee, Dropbox, and Netflix (if supported).





Technical specifications

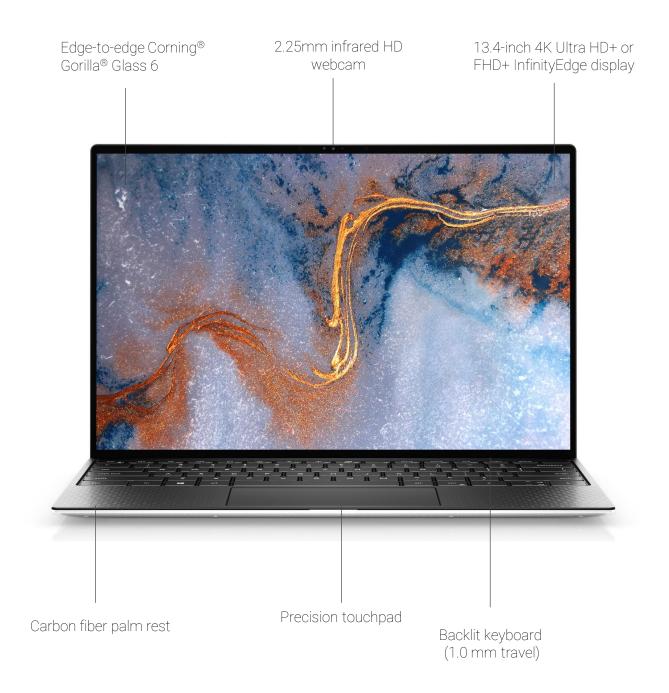
Feature	Technical Specification	Feature	Technical Specification	
Model Number Processor Options	XPS 13 (9310) 11th Generation Intel® Core™ i3-1115G4 processor (6MB cache, up to 4.1GHz) 11th Generation Intel® Core™ i5-1135G7 processor (8MB cache, up to 4.2GHz, 4 cores) 11th Generation Intel® Core™ i7-1165G7 processor (12MB cache, up to 4.7GHz, 4 cores) 11th Generation Intel® Core™ i7-1185G7 processor (12MB cache, up to 4.8GHz, 4 cores) (post launch)	Construction	CNC machined aluminum in platinum silver with black carbon fiber composite palm rest or CNC machined aluminum in frost with arctic white woven glass fiber palm rest (UV-resistant and stain resistant coating) Edge-to-edge Corning® Gorilla® Glass 6 on touch panels	
		Battery	52WHr battery (Integrated)* *Battery is built-in to the laptop and is not replaceable by the customer.	
Operating System	Microsoft® Windows® 10 Home 64-bit Microsoft® Windows® 10 Pro 64-bit Ubuntu 20.04 (Waves MaxxAudio and Cortana not supported)	Ports and Slots	2 Thunderbolt™ 4 (USB Type-C™) with DisplayPort and Power Delivery 1 microSD card reader 1 3.5mm headphone/microphone combo jack	
Memory Options*	8GB LPDDR4x Dual Channel SDRAM at 4267MHz 16GB LPDDR4x Dual Channel SDRAM at 4267MHz 32GB LPDDR4x Dual Channel SDRAM at 4267MHz	Dimensions & Weight	1 TypeC to USB-A v3.0 adapter ships standard Height: 14.8mm (0.58") x Width: 295.7mm (11.64") x Depth: 198.7mm (7.82") Starting weight: 1.2kg (2.64lbs.)* for non-touch; 1.27 kg (2.8 lbs.)* for touch	
StorageOptions*	Note: memory on-board 256GB PCle 3 x4 SSD, 512GB PCle 3 x4 SSD, 1TB PCle 3 x4 SSD, 2TB PCle 3 x4 SSD	Input Touch Display (optional) 2 Digital Array Microphones Full size, backlit chiclet keyboard; 1.0mm Glass Surface Precision Touchpad	2 Digital Array Microphones Full size, backlit chiclet keyboard; 1.0mm travel Glass Surface Precision Touchpad	
Graphics	Intel® UHD Graphics Intel® Iris® Xº Graphics		Windows Hello fingerprint reader in power button & HD (720p) Windows Hello camera in upper bezel Ambient Light Sensor for display backlight control	
Display	13.4-inch 4K Ultra HD+ (3840 x 2400) InfinityEdge touch display, HDR 400, 500-nit, 100% sRGB + DCI-P3 90% color gamut, 1500:1 contrast ratio, 0.65% anti-reflective, anti-smudge 13.4-inch FHD+ (1920 x 1200) InfinityEdge touch	Regulatory and Environmental Compliance	Killer™ Wi-Fi 6 AX1650 (2x2) built on Intel chipset + Bluetooth 5.1 Killer™ Wi-Fi 6 AX500-DBS (2x2) built on Qualcomm® 6390 chipset + Bluetooth 5 (available post launch)	
	display, 500-nit, 100% sRGB color gamut, 1800:1 contrast ratio, 0.65% anti-reflective, anti-smudge 13.4-inch FHD+ (1920 x 1200) InfinityEdge display, 500-nit, 100% sRGB color gamut, 1800:1 contrast ratio, anti-glare All panels - Dolby Vision™, 178° wide viewing angle +/-89° / 89° / 89° / 89°, Eyesafe®		Regulatory Model: P117G Regulatory Type: P117G001 ENERGY STAR 7.1 EPEAT 2018 Registered. For specific country participation and rating, please see www.epeat.net: Will be published on EPEAT website by RTS. EPEAT Gold/Silver for specific country will be aligned with CSTL Hg-Free/Arsenic-Free	
AC Adapter	technology 45W AC adapter, (USB Type-C™)	Wannantaand	BFR/PVC free (not including PSU)	
Optical Drive	No optical drive	Warranty and Service	Base/Limited Hardware Warranty* standard 1 year Optional hardware warranty extensions up to 4 years, Premium Support, Premium Support Plus	
Audio and speakers	Stereo speakers professionally tuned with Waves MaxxAudio® Pro Stereo speaker 2.5W x 2 = 4W peak 3.5mm headphone/microphone combo jack with 360-degree Waves NX 3D virtual surround with headtracking via headphones Dual microphone array powered by Waves MaxxVoice Pro supporting VoIP – Cortana Far field capable Widescreen HD (720p) 2.25mm webcam		also available*	

Product gallery - dimensions





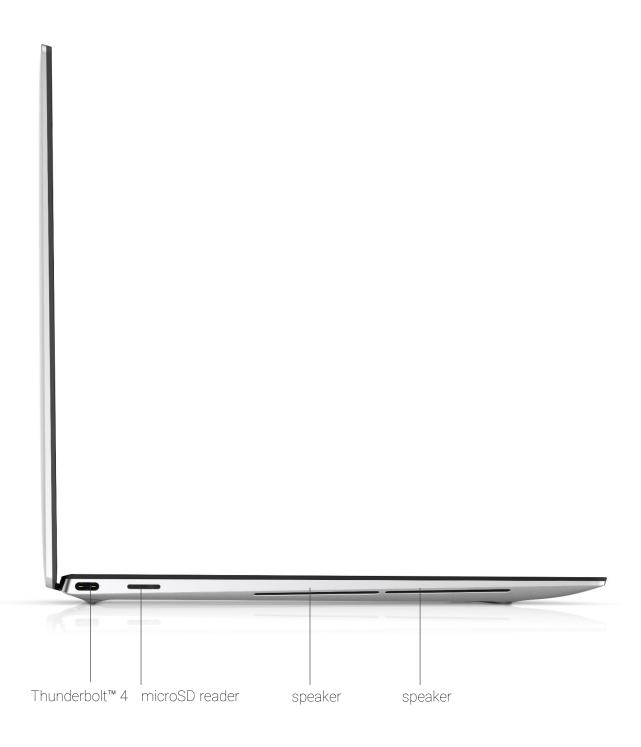
Product gallery – front view



Product gallery – top view



Product gallery – left side view



Product gallery – right side view



1 USB-C to USB-A v3.0 adapter ships standard

Consumer services

Dell Support Services will help keep you connected and productive throughout the life of your products. From the moment you take your new Dell product out of the box, our team of advanced technology experts are standing by to help you make the most of it.

Base/Limited Hardware Warranty

If your system encounters an issue covered by the warranty that cannot be resolved remotely, Dell will provide a convenient way to return your system to a Dell certified repair facility and return the repaired device.

Premium Support

Count on fast and convenient support 24x7. Dell Premium Support with SupportAssist technology allows our team of dedicated experts to resolve issues quickly to get you on your way. And, if we are unable to solve your issue remotely, we'll send a highly-trained technician to your location³. You'll appreciate hassle-free help from our friendly professionals. Includes:

- 24x7 direct access to expert hardware and software phone support²
- Onsite support after remote diagnosis³
- Collaborative help to resolve everyday software issues⁴
- International support help that travels with you⁵
- Proactively finds issues through SupportAssist features and contacts Dell while notifying you⁶

Premium Support Plus is Dell's ultimate support plan¹. Everything you need is included, from around-the-clock access to experts², to repairs for accidents, and technicians that come to you³. When used with our SupportAssist technology, it automatically predicts problems before they happen, optimizes PC settings and removes viruses⁶. If there is an issue, work begins without you having to pick up the phone, and that means a faster fix.

- All the features of Premium Support AND...
- · Repair service for accidental drops, spills and electrical surges
- Personalized help with software to set data backup, parental controls, and more
- SupportAssist technology-enabled features⁶:
 - Proactively finds issues and contacts Dell while notifying you
 - Predicts problems before they start
 - Automated virus and malware removal
 - Optimizes PC performance automatically

Dell Migrate: You need those documents – tax filings, wills, licenses. You need to access your budget, personal records or important files like your financials right away. And you don't want to lose what you love. So bring your whole digital life with you to your new PC with Dell Migrate. It makes it easier than ever to move the hard to replace data, personal records and important files to your latest Dell PC. Learn more at Dell.com/Migrate

¹ Based on May 2017 Principled Technologies test report commissioned by Dell comparing Dell Basic Hardware Service to Premium Support Plus with SupportAssist Technology. Testing conducted in the United States. Actual results will vary. Full report: http://facts.pt/sk4vHh.

 $^{2\ \}text{In some countries, support after local business hours may be provided in a language other than the local language.}$

³ Onsite Service after Remote Diagnosis is determination by online/phone technician of cause of issue; may involve customer access to inside of system and multiple or extended sessions. If issue is covered by Limited Hardware Warranty and not resolved remotely, technician and/or part will be dispatched, usually in 1 or 2 business days following completion of Remote Diagnosis. Onsite Service by power day bell Marketing L.P. Availability varies. Other conditions apply. For complete details about Onsite Service, see dell.com/servicecontracts. Onsite service not available on Alienware Alpha, Venue 7, 8, 8 Pro and 10 Pro and Chromebook 11 products.

 $^{4 \, \}text{Collaborative software support: } Including \, \text{email programs, productivity and creativity apps, network functionality, installing peripherals.} \\$

⁵ Geographic and service levels vary. See Service Description at dell.com/servicecontracts.

⁶ SupportAssist not available on Linux, Windows 10S, Windows RT, Android, Ubuntu or Chrome based products. SupportAssist automatically detects and proactively alerts Dell to: operating system issues, software upgrades, driver updates and patches, malware, virus infected files, failures of hard drives, batteries, memory, internal cables, thermal sensors, heat sink, fans, solid state drives and video cards. Predictive analysis failure detection includes hard drives, solid state drives and batteries.

Commercial services

Dell Support Services will help keep you connected and productive throughout the life of your products. From the moment you take your new Dell product out of the box, our team of advanced technology experts are standing by to help you make the most of it.

Base/Limited Hardware Warranty¹, if your system encounters an issue covered by the warranty that cannot be resolved remotely, Dell will provide a convenient way to return your system to a Dell certified repair facility and return the repaired device.

ProSupport² provides direct access to ProSupport engineers for hardware and software challenges. This support includes SupportAssist technology, which remotely monitors PCs and provides notifications for issues that arise and automatically creates a case to resolve them. When necessary, a field technician will provide onsite³ support to ensure repairs are done quickly and conveniently.

ProSupport Plus for PCs is the most complete support service that automates support for PCs to prevent issues before they occur and quickly resolve issues when needed. It combines 24x7 expert hardware and software support by ProSupport engineers, onsite⁵ repair after remote diagnosis, repair for devices that are accidentally damaged and the ability to keep a hard drive after replacement to ensure data security.

¹ Limited Hardware Warranty: For copy of Ltd Hardware Warranty, write Dell USA LP, Attn: Warranties, One Dell Way, Round Rock, TX 78682 or see www.dell.com/warranty

² ProSupport: Availability and terms of Dell Services vary by region. For more information, visit www.Dell.com/servicecontracts/global

³ Technician and/or part dispatched, if necessary, following completion of phone/online diagnosis. Availability varies. See www.dell.com/servicecontracts/global for details.

Important information

Memory: Graphics & System Memory: GB means 1 billion bytes and TB equals 1 trillion bytes; significant system memory may be used to support graphics, depending on system memory size and other factors

Hard Drives: GB means 1 billion bytes and TB equals 1 trillion bytes; actual capacity varies with preloaded material and operating environment and will be less.

Weight: Weights vary depending on configuration and manufacturing variability.

EPEAT: EPEAT registration varies by country. Please see www.epeat.net for specific country registration and rating.

BFR/PVC free: XPS notebooks exclude BFRs and PVC from the core product per the INEMI definition of BFR/PVC Free. External adapters, power cords, peripherals and service parts may be excluded unless otherwise specified.

Limited Hardware Warranty: For copy of Limited Hardware Warranty, write Dell USA LP, Attn: Warranties, One Dell Way, Round Rock, TX 78682 or see www.dell.com/warranty. Availability and terms of Dell Services vary by region. For more information, visit www.dell.com/servicecontracts

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