Dell XPS 15

Your vision. More vivid.

XPS

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XPS brand

XPS products are designed to be the best, with cutting-edge technologies, exceptional build quality, unique materials and powerful features. XPS brings together the most elegant designs and premium experiences to enhance your work and personal success. This combination ultimately results in beautifully crafted products with no compromises.

Premium design — XPS laptops are thoughtfully designed for performance and function. Every material is selected to enhance performance and every design decision made is made with purpose. XPS laptops are precision crafted from authentic materials like machined aluminum, carbon fiber, woven glass fiber and hardened Corning® Gorilla® Glass for incredible durability and a superior experience.
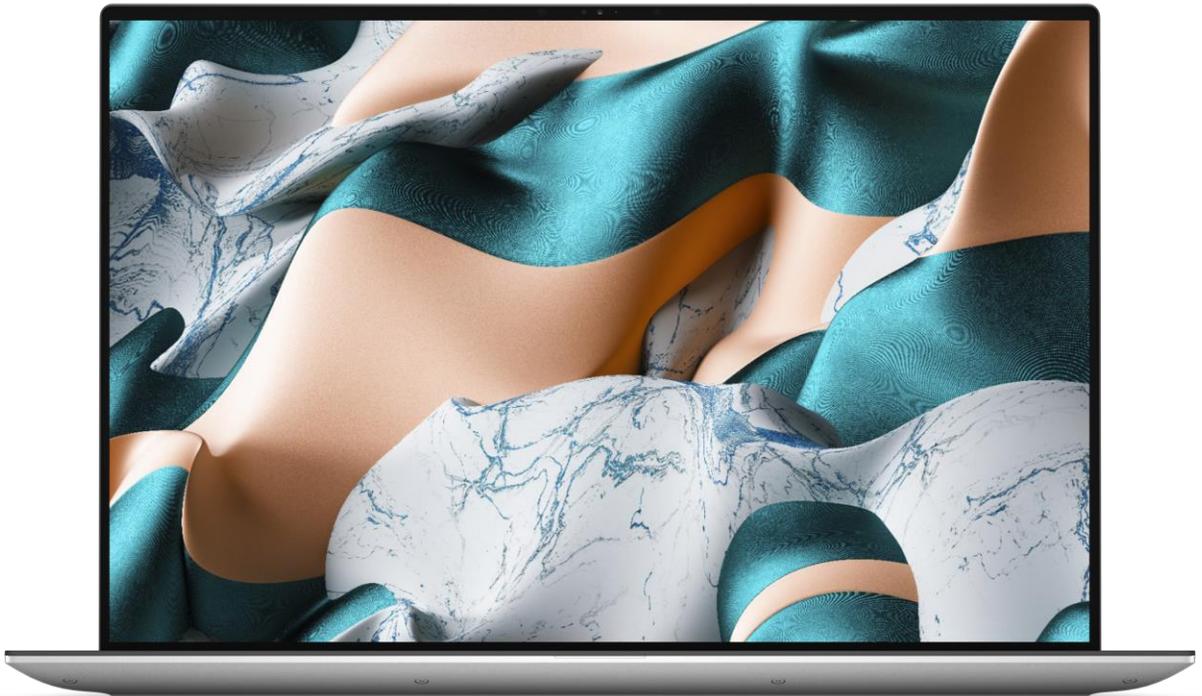
Ultimate experience — While XPS laptops are thin and beautifully crafted, they also provide the most uncompromised experiences for work and play. XPS laptops have all of the performance you need, packed into smaller, thinner and more innovative designs. Each XPS product has a specific customer and usage in mind and a high performance standard to meet their expectations. Every interaction with your laptop from best-in-class displays to a superior touchpad and keyboard experience are prioritized for usability excellence.

Innovation – Innovation starts with XPS, where cutting-edge technologies like InfinityEdge displays and groundbreaking thermal design lead the way for the most aggressive form factors. Enabling technologies, like miniscule camera design shatter boundaries, while leadership in core technologies provide the best customer experiences.

XPS

Feature overview

YOUR VISION. MORE VIVID.

The new XPS 15 is the perfect balance of power and portability with an unrivaled immersive visual and sound experience. Whether you are streaming, editing photos or creating your next masterpiece, the XPS 15 has the power to move your ideas into reality. A large color accurate display in the smallest size in its class keeps you creating on the go, while the immersive sound rounds out the experience.
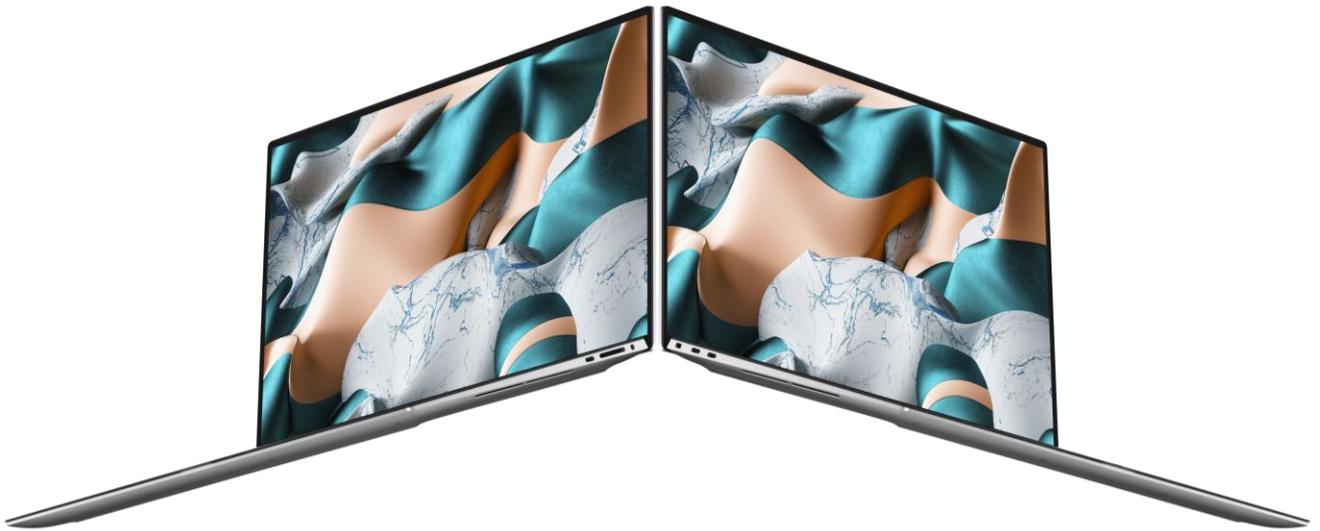
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Feature overview

Immersive best-in-class display

Less border, more pixels: The stunning 4-sided InfinityEdge display is a 16:10 aspect ratio, making this 15.6" display 5% larger than before. That is almost 1 million more pixels, designed to enable more productivity. With an 92.9% screen-to-body ratio, your view is all beautiful screen.

Pinpoint Accuracy: With up to 4K Ultra HD+ (3840 x 2400) resolution, enjoy precise detail and sharp images. See the detail of every pixel in the photo without needing to zoom in or see more content while browsing the web.

True-to-life color: 100% Adobe RGB and 94% DCI P3 color gamut on UHD+ delivers saturated, bright and accurate color, especially important for creators. The display on the XPS 15 covers a wider color gamut and can show shades of color that are outside the ability of a conventional panel (sRGB), so you can see more of what you see in real life.

Bright view: The touch display has a 0.65% anti-reflective coating, so you have a beautiful glossy screen without the glare for working outside or in bright indoor light. With 500-nit brightness and wide 178-degree viewing, your view is spectacular from any angle.

Entertainment in spectacular HDR: The 4K UHD+ VESA certified DisplayHDR™ 400 panel enables over 16 million colors, so you see more of what you see in real life. Both panels are Dolby Vision™ certified. That means that whatever HDR content you are viewing will have more depth and color range than a standard SDR display. Colors will pop, brights are brighter and darks are darker.

Reduces harmful blue light and maintains vivid color: The Eyesafe® display intelligently manages light energy at the source – selectively reducing harmful blue light and dispersing it across the light spectrum. Our unique solution combines RGB hardware and software adjustments to more effectively protect against blue light, while maintaining vivid color integrity. Dell is the first to offer this integrated solution.
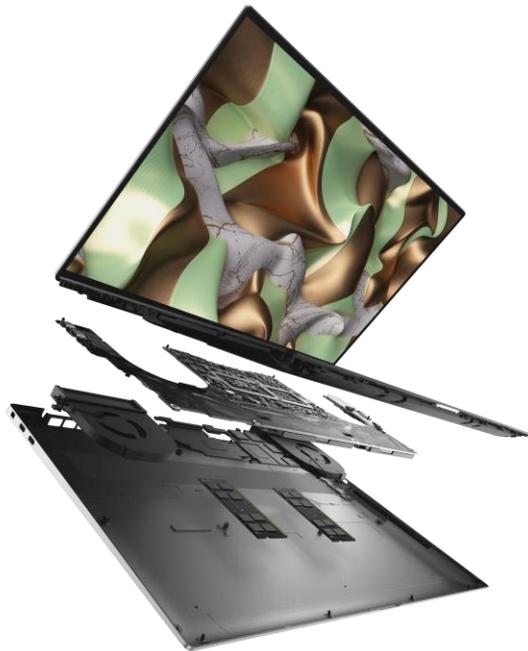
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Feature overview

Powerful performance to fuel creation

Desktop-caliber creativity on the go: Packed with staggering performance typically only available from desktops, 10th Gen Intel® Core™ processors bring desktop-caliber creativity to your laptop. Help you capture, edit and share your photos and 4K videos faster than ever before.

Adaptive performance: Based on the latest Intel Dynamic Tuning Technology, with this predictive and adaptive engine, our laptop is actively changing the power of its CPU to optimize your specific workload, increasing performance when you need it.

More creating, less waiting: GeForce® GTX 1650 Ti laptops are built with the breakthrough graphics performance of the award-winning GeForce GPUs. Dedicated GPU power accelerates the creative apps you use every day.

Advanced thermal design: The new XPS 15 delivers high performance in the same thermal envelope as before, but in an 8% thinner design thanks in part to thermal engineering. Along with dual fans and heat pipes, hidden exhaust vents in the hinge also help with airflow and a slight ramp aids in lifting more heat out. Additionally, your system is equipped with GORE™ Thermal Insulation, which provides thermal conductivity levels lower than air in a thin, flexible format to help keep components cool.

All day battery life: Stay unplugged on the go with up to 25 hours* of battery life on a FHD+ config, the longest in a 15-inch laptop.

Killer™ AX1650 built on Intel WiFi 6 Chipset: Featuring advanced Wi-Fi 6 technology, the Killer AX1650 is nearly 3 times as fast* as the previous generation of 80MHz 2x2 AC products. The Killer 1650 automatically detects, classifies, and prioritizes streaming video, communication, and game traffic in your system for fast, smooth online experiences.

Faster time to productivity: A built-in sensor allows you to open the lid and power up in milliseconds, no matter what power-state you are in. Plus, log in securely with a touch or a look with Windows Hello and a fingerprint reader built into the power button or with infrared camera and facial recognition.

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Feature overview

2019

2020

Stunning 4-sided InfinityEdge display

The final frontier: A vision and work in progress for the last five to seven years has been achieved with the new 4-sided InfinityEdge display, reducing the bottom bezel significantly on the redesigned XPS 15.

The smallest performance class 15.6-inch laptop on the planet: InfinityEdge enables this smallest laptop in its class*, with the best screen-to-body ratio* (92.9%), a 10% improvement, so users can enjoy all beautiful screen.
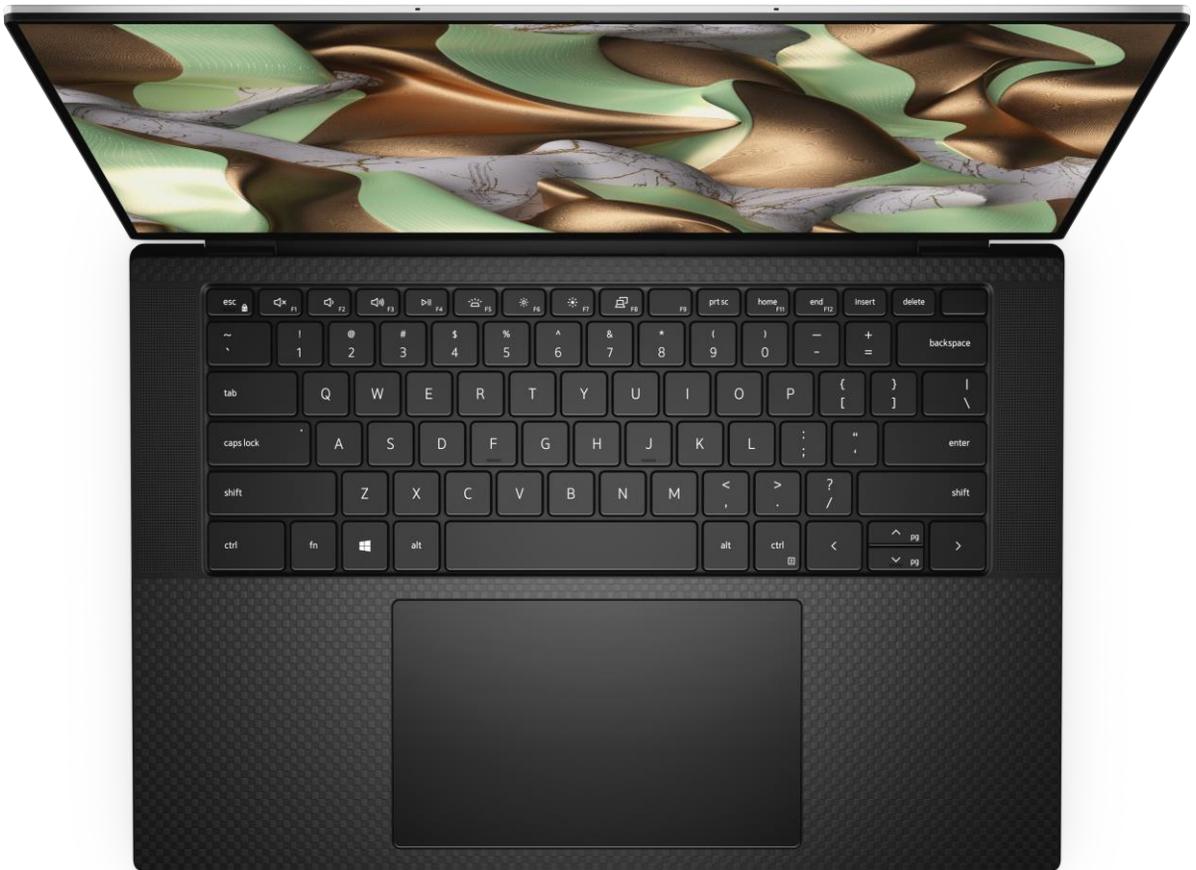
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Feature overview

Highlighting the essential

New modern design: The new XPS 15 is an evolved, modern design for XPS. By maximizing experiential elements – such as a bigger display, an larger keycaps and a larger touchpad – the design puts a focus on elevating the essential.

More pixels, more screen: The 16:10 display is 5% larger than before in a 5.6% smaller size, designed to make users more productive.

Elevating the essential: The streamlined design embeds a fingerprint reader in the power button. Keycaps are 9.7% larger with less lattice and the touchpad is an incredible 62% larger, stretching the usable area to the outer limits.

Easy to open: The twin-coil press fit hinge is designed to maximize the screen to body ratio and enable 4-sided InfinityEdge. The new hinge design makes it easier to open the laptop and reduces the cut out at the top of the palm rest for an even cleaner look.

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Feature overview

Masterfully crafted

The XPS 15 is crafted of authentic, premium materials. Everything is done with purpose and fanatically thought through. There is a truth and integrity in materials. In the end, it's more than just a single material, but the combination of all that creates a stunning and durable design.

Beautifully crafted: XPS encapsulates both power and beauty. High-end materials are meticulously chosen to balance weight, size, performance and durability. Precisely engineered parts ensure best-in-class aesthetics and workmanship.

Precision manufacturing: The XPS 15 is cut from a block of aluminum in two pieces, so it's more durable than a machine that's pieced together. 100% of an XPS enclosure is sculpted by CNC (computer numerical control) machining process. Corning® Gorilla® Glass 6 is bonded to the aluminum, and is tough, damage resistant, durable and elegant.

Diamond cut sidewalls: Gleaming, double-anodized side edges depict the pinnacle of attention to detail. The design allows for the very narrow display border, but is beautiful and resists scratches better as you plug in peripherals. The designers went through multiple trials to achieve a flawless, polished finish.

Maximum strength, minimal weight: Aerospace-inspired carbon fiber used in the design of the black palm rest allow for maximum strength and minimal weight, plus superior heat-resistance to the palm rest. Carbon fiber is used in other industries like racing and sporting, where strength and lightweight count.

Fine details: Aesthetically, less is more. The XPS logo on the base is laser cut out of a sheet of stainless steel and dropped into the machined cut outline by hand. Mics aligned with bottom screws and laser-etched regulatory details show the fanatical attention to detail.

Feature overview

Incredible sound

Top firing speaker grilles: A high speed laser drilled 4532 holes to support two primary up firing speakers, plus two traditional tweeters in the base. The quad speaker design enables a more immersive audio experience and discrete Waves Nx® 3D audio experience only offered before through headphones

Discrete surround sound: With Waves Nx® Speakers, sound leaps out of your laptop speakers and expands into an immersive 3D soundscape. Any music, movie, or game plays with depth and width that seems to defy the laws of physics. With Nx Speakers, immersive just got bigger. The XPS 15 is the first-ever 15-inch laptop featuring Waves Nx® 3D audio for speakers tuned by multi-Grammy Award® winning producer, Jack Joseph Puig.

Crystal clear communication: Top-mounted mics provide a better audio experience in Skype conference calls with echo cancellation and noise reduction. Additionally, Waves MaxxVoice – a suite of studio-quality voice optimizations - is engineered to match the quality of face-to-face communication for clear and uninterrupted voice conferencing.

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Feature overview

Built for creation

XPS Creator Edition: We know that many of our XPS 15 customers today use their laptop for some type of creation. XPS configurations badged with Dell Creator Edition have been carefully selected for those who aspire to cultivate their digital content creation skills – whether that be in photography, graphic design, music production, or beyond.

Configuration recommendation/minimum: ≥ i5 processor, 512GB SSD and 16GB memory (discrete graphics recommended for music production, graphic design or videography).

Easily transfer images: The XPS 15 still has a full SD card slot for transferring files seamlessly from your camera to your laptop

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Feature overview

Eco-wise

Saving our seas: Recognized by CES with a "2018 Best of Innovation Award," our molded trays are a step beyond recycled. Twenty-five percent of the material consists of ocean plastics collected from coastal areas, while the remaining 75% is made up of other recycled plastics.
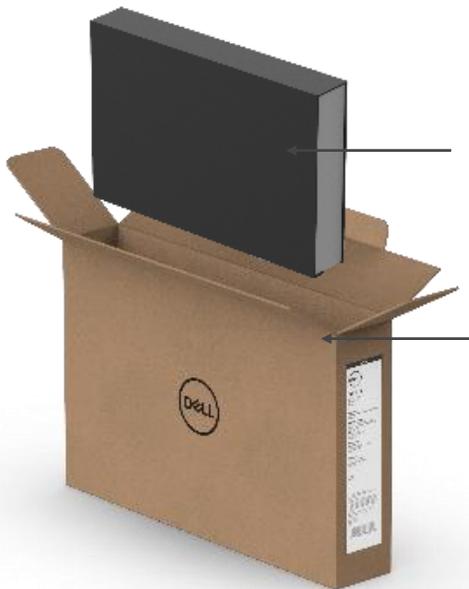
Power efficient: XPS 15 is ENERGY STAR® certified.

Smarter materials: Free of materials like cadmium, lead, mercury and some phthalates, it's also EPEAT® Silver registered* and BFR/PVC-free*.

Recycle-friendly: 90% of the laptop's parts can be easily recycled or reused

More sustainable packaging

The new XPS 2020 packaging solution is clean, simple and more premium, enhancing the consumer unboxing experience. Accessories are removed from the bags and placed underneath the system for a curated experience. As Dell drives toward it's 2030 Moonshot Goal of 100% sustainable packaging, the 2020 XPS family was focused on customer feedback to increase the ease of recyclability by eliminating foam and single use plastic bags. The gift box wrap, document folder, and accessory divider materials are made from sustainably sourced materials. More recyclable than before, this packaging qualifies for EPEAT Silver Certification.

Gift box wrap (paper), document folder, and product tray materials will be made from sustainably sourced materials

Outer shipper is a full corrugate solution making it easier to recycle. Toss the entire box in the recycling bin and forget it.

Product Tray is constructed with 25% ocean bound plastic + 75% recycled content

Bags removed from drop-in-the-box items (cables/dongles/adapters) produce less waste

The CES Innovation Awards are based upon descriptive materials submitted to the judges. CTA did not verify the accuracy of any submission or of any claims made and did not test the item to which the award was given."

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Essential accessories

Dell Notebook Power Bank Plus USB C, 65Wh

Get extra power on the go—easily charge up using your USB-C power adapter. Secondary USB-A port also allows you to charge your USB-enabled phone.

Dell Adapter - USB Type C to HDMI/VGA/Ethernet/USB 3.0

Connect your XPS to multiple devices – displays, printers, projectors and Ethernet – with one compact adapter. Includes HDMI, VGA, USB-A and Ethernet ports.

Dell Premier Sleeve 15

A stylish, protective sleeve with a magnetic snap closure for your XPS 15 when you are on-the-go.

Dell Portable Thunderbolt™ 3 SSD, 500GB (SD1-T0500)

Truly portable, high performance Thunderbolt 3 storage devices with lightning fast transfer speeds and high-capacity, high-quality SSD storage.

Dell 27 Monitor - S2719DC

Complement your living space with this beautiful DisplayHDR™ 600-certified ultrathin monitor featuring Dell's InfinityEdge design with USB-C connectivity, and CinemaColor delivering awe-inspiring visuals.

Dell Premier Wireless Keyboard and Mouse – KM717

Experience a uniquely designed arc-shaped mouse that works on any surface and a full-sized keyboard, with multi-OS support and popular shortcut keys. Easily switch between three devices using 2.4GHz wireless or Bluetooth LE.

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Software

Microsoft Office 2016 or Office 365
Fully loaded with the latest and greatest versions of favorite applications: Word, Excel, PowerPoint, OneNote and more.

McAfee LiveSafe
Shields PCs from viruses and online threats like risky websites and dangerous downloads, shreds digital files like e-bills and online bank statements saved on PCs.

Foxit Phantom Standard PDF
Converts PDFs to Word, Excel or PowerPoint formats while preserving fonts and layouts. Allows customers to access and share recently viewed PDFs from computers or mobile devices.

SupportAssist
A Microsoft Windows based software program that automates support from Dell by identifying hardware and software issues on Dell laptops, desktops and tablets. SupportAssist notifies customers when an issue is detected.

Dell Mobile Connect
Allows complete wireless integration between your Dell PC and smartphone. Make calls, send texts, and get notifications on iOS and Android phones. Transfer files, photos, videos, music, and documents between your PC and phone without complicated cloud storage or cumbersome cables. Even mirror your Android or iOS device onto your PC to interact with apps. *iOS file transfer only for photos and videos.
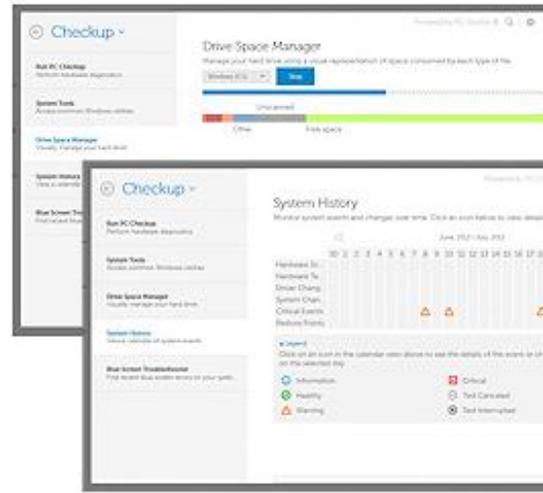
Windows Hello
A more personal way to sign in to Windows 10 devices though fingerprint or facial recognition.

Dell Help & Support
Contains step-by-step guides, videos, system information and support, to make getting started with your Dell quick and easy.

Dell Product Registration (Kickstart)
Personalized out-of-box-experience helping customers get started with their Dell system to complete product registration in order to enable their warranty and receive better support, learn more about system features, and also setup the software that comes pre-loaded such as McAfee, Dropbox, and Netflix (if supported).

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Technical specifications

Feature	Technical Specification
Model Number	XPS 15 (9500)
Processor Options	10th Generation Intel® Core™ i5-10300H (8MB Cache, up to 4.5 GHz, 4 cores) 10th Generation Intel® Core™ i7-10750H (12MB Cache, up to 5.0 GHz, 6 cores) 10th Generation Intel® Core™ i7-10875H (16MB Cache, up to 5.1 GHz, 8 cores) 10th Generation Intel® Core™ i9-10885H (16MB Cache, up to 5.3 GHz, 8 cores) (available post launch)
Operating System	Microsoft® Windows® 10 Home 64-bit Microsoft® Windows® 10 Pro 64-bit
Memory Options*	8GB DDR4 Dual Channel SDRAM at 2933MHz 16GB DDR4 Dual Channel SDRAM at 2933MHz 32GB DDR4 Dual Channel SDRAM at 2933MHz 64GB DDR4 Dual Channel SDRAM at 2933MHz Note: (2x SO-DIMM)
Storage Options*	256GB PCIe 3 x4 SSD, 512GB PCIe 3 x4 SSD, 1TB PCIe 3 x4 SSD, 2TB PCIe 3 x4 SSD
Graphics	Intel UHD Graphics NVIDIA® GeForce® GTX 1650 Ti 4GB GDDR6
Display	15.6-inch 4K UHD+ (3840x2400) InfinityEdge touch display; HDR 400, 500-nit, 100% Adobe RGB minimum + 94% DCI-P3 typical, 1600:1 contrast ratio, anti-reflective, anti-smudge 15.6-inch FHD+ (1920 x 1200) InfinityEdge display; 500-nits, 100% sRGB minimum, 1650:1 contrast ratio, anti-glare All panels - Dolby Vision™, 178° wide viewing angle +/- 89° / 89° / 89° / 89°, Eyesafe® technology
AC Adapter	90W or 130W AC adapter, (USB Type-C™)
Optical Drive	No optical drive
Audio and speakers	Studio quality tuning with Waves MaxxAudio® Pro and Waves Nx® 3D audio Quad-speaker design with 2.5W x2 woofers and 1.5W x2 tweeters = 8W total peak output 3.5mm headphone/microphone combo jack featuring Waves Nx® 3D audio with headtracking Dual microphone array optimized with Waves MaxxVoice supporting VoIP - Microsoft Cortana capable
Construction	CNC machined aluminum in platinum silver with carbon fiber composite palm rest in black Edge-to-edge Corning® Gorilla® Glass 6 on touch panel

Feature	Technical Specification
Battery	56WHr or 86Whr battery (built-in)* *Battery is built-in to the laptop and is not replaceable by the customer.
Ports and Slots	2x Thunderbolt™ 3 with power delivery & DisplayPort 1x USB-C 3.1 with power delivery & DisplayPort 1 Full size SD card reader v6.0 1 3.5mm headphone/microphone combo jack Wedge-shaped lock slot 1 USB-C to USB-A v3.0 & HDMI v2.0 adapter ships standard
Dimensions & Weight	Height: 18mm (0.71") x Width: 344.72mm (13.57") x Depth: 230.14mm (9.06") Starting weight: 1.83kg (4 lbs.) for non-touch with 56Whr battery; 2.05kg (4.5 lbs.) for touch with 86Whr battery
Input	Touch Display (optional) 2 Digital Array Microphones Full size, backlit chiclet keyboard; 1.3mm travel Glass surface Precision Touchpad Windows Hello fingerprint reader in power button & HD (720p) Windows Hello camera in upper bezel Ambient Light Sensor for display backlight control
Wireless	Killer™ Wi-Fi 6 AX1650 (2x2) built on Intel chipset + Bluetooth 5
Regulatory and Environmental Compliance	Regulatory Model: P91F Regulatory Type: P91F001 ENERGY STAR 7.1 EPEAT 2018 Silver Registered. For specific country participation and rating, please see www.epeat.net : Will be published on EPEAT website by RTS. Hg-Free/Arsenic-Free BFR/PVC free (not including PSU)
Warranty and Service	Base/Limited Hardware Warranty* standard 1 year; Optional hardware warranty extensions up to 4 years, Premium Support, Premium Support Plus also available*

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Battery life

All day battery life: The XPS 15 delivers the longest battery life of any 15-inch laptop*, up to 25 hours* of runtime on a FHD+ and 86WHr configuration when using productivity applications like Word or Excel. Up to 13 hours, 46 minutes on UHD+ and 86WHr battery*.

Configuration	MobileMark 2014	MobileMark 2018	Netflix streaming	HD video playback
10th gen i5 10300H, 8GB, 512GB SSD,UMA, FHD+, 86WHr	Up to 25 hours with FHD+ and 86WHr battery[1]	Up to 9 hours, 51 minutes with FHD+ and 86WHr battery[2]	Up to 16 hours, 52 minutes with FHD+ and 86WHr battery[3]	Up to 18 hours, 16 minutes with FHD+ and 86WHr battery[4]
10th gen i7 10750H, 32GB, 1TB SSD, 1650Ti, UHD+, 86WHr	Up to 13 hours, 46 minutes with UHD+ and 86WHr battery[5]	Up to 6 hours, 58 minutes with UHD+ and 86WHr battery[6]	Up to 8 hours, 27 minutes with UHD+ and 86WHr battery[7]	Up to 10 hours, 35 minutes with UHD+ and 86WHr battery[8]

1. MobileMark 2014 battery benchmark: XPS 15 tested with 10th Gen Intel Core i5-10300H, 8GB RAM, 512GB SSD, Intel UHD graphics, FHD+ display and 86WHr battery. Based on testing using the Mobile Mark 2014 battery life benchmark test in April 2020. For more information about this benchmark test, visit www.bapco.com. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

2. MobileMark 2018 battery benchmark: XPS 15 tested with 10th Gen Intel Core i5-10300H, 8GB RAM, 512GB SSD, Intel UHD graphics, FHD+ display and 86WHr battery. Based on testing using the Mobile Mark 2018 battery life benchmark test in April 2020. For more information about this benchmark test, visit www.bapco.com. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

3. Netflix streaming battery benchmark : XPS 15 tested with 10th Gen Intel Core i5-10300H, 8GB RAM, 512GB SSD, Intel UHD graphics, FHD+ display and 86WHr battery. Testing conducted by Dell labs in in April 2020 with display brightness set to 150 nits (40%) and wireless enabled. Based on streaming Netflix 1080p content using the Netflix Windows 10 app. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

4. Local video playback battery benchmark : XPS 15 tested with 10th Gen Intel Core i5-10300H, 8GB RAM, 512GB SSD, Intel UHD graphics, FHD+ display and 86WHr battery. Testing conducted by Dell labs in in April 2020 using the Microsoft Movies & TV app. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

5. MobileMark 2014 battery benchmark: XPS 15 tested with 10th Gen Intel Core i7-10750H, 32GB RAM, 1TB SSD 1650Ti graphics, UHD+ display and 86WHr battery. Based on testing using the Mobile Mark 2014 battery life benchmark test in April 2020. For more information about this benchmark test, visit www.bapco.com. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

6. MobileMark 2018 battery benchmark: XPS 15 tested with 10th Gen Intel Core i7-10750H, 32GB RAM, 1TB SSD 1650Ti graphics, UHD+ display and 86WHr battery. Based on testing using the Mobile Mark 2018 battery life benchmark test in April 2020. For more information about this benchmark test, visit www.bapco.com. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

7. Netflix streaming battery benchmark : XPS 15 tested with 10th Gen Intel Core i7-10750H, 32GB RAM, 1TB SSD 1650Ti graphics, UHD+ display and 86WHr battery. Testing conducted by Dell labs in in April 2020 with display brightness set to 150 nits (40%) and wireless enabled. Based on streaming Netflix 1080p content using the Netflix Windows 10 app. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

8. Local video playback battery benchmark: XPS 15 tested with 10th Gen Intel Core i7-10750H, 32GB RAM, 1TB SSD 1650Ti graphics, UHD+ display and 86WHr battery. Testing conducted by Dell labs in in April 2020 using the Microsoft Movies & TV app. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

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Product gallery - dimensions

Width: 13.57" (344.72mm)

Depth: 9.06" (230.14mm)

Height: 0.71" (18mm)

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Product gallery – front view

Edge-to-edge Corning®
Gorilla® Glass 6

2.25mm infrared HD
webcam

15.6-inch 4K Ultra HD+ or
FHD+ InfinityEdge display

Top-mounted mics

Carbon fiber palm rest

Precision touchpad

Backlit keyboard
(1.3 mm travel)

Spin and rotate new XPS 15 in an interactive 360-degree environment here.

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Product gallery – left side view

Wedge-shaped
lock slot

2x Thunderbolt™ 3 with
power delivery & DisplayPort

Air intakes / speaker

XPS

Product gallery – right side view

CNC machined aluminum in platinum silver

USB-C 3.1 with power delivery & DisplayPort

3.5mm headphone/microphone combo jack

1 Full size SD card reader v6.0

1 USB-C to USB-A v3.0 & HDMI v2.0 adapter ships standard

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Consumer services

Dell Support Services will help keep you connected and productive throughout the life of your products. From the moment you take your new Dell product out of the box, our team of advanced technology experts are standing by to help you make the most of it.

Base/Limited Hardware Warranty

If your system encounters an issue covered by the warranty that cannot be resolved remotely, Dell will provide a convenient way to return your system to a Dell certified repair facility and return the repaired device.

Premium Support

Count on fast and convenient support 24x7. Dell Premium Support with SupportAssist technology allows our team of dedicated experts to resolve issues quickly to get you on your way. And, if we are unable to solve your issue remotely, we'll send a highly-trained technician to your location[3]. You'll appreciate hassle-free help from our friendly professionals. Includes:

- 24x7 direct access to expert hardware and software phone support[2]
- Onsite support after remote diagnosis[3]
- Collaborative help to resolve everyday software issues[4]
- International support – help that travels with you[5]
- Proactively finds issues through SupportAssist features and contacts Dell while notifying you[6]

Premium Support Plus is Dell's ultimate support plan[1]. Everything you need is included, from around-the-clock access to experts[2], to repairs for accidents, and technicians that come to you[3]. When used with our SupportAssist technology, it automatically predicts problems before they happen, optimizes PC settings and removes viruses[6]. If there is an issue, work begins without you having to pick up the phone, and that means a faster fix.

- All the features of Premium Support AND...
- Repair service for accidental drops, spills and electrical surges
- Personalized help with software to set data backup, parental controls, and more
- SupportAssist technology-enabled features[6]:
    - Proactively finds issues and contacts Dell while notifying you
    - Predicts problems before they start
    - Automated virus and malware removal
    - Optimizes PC performance automatically

Dell Migrate: You need those documents – tax filings, wills, licenses. You need to access your budget, personal records or important files like your financials right away. And you don't want to lose what you love. So bring your whole digital life with you to your new PC with Dell Migrate. It makes it easier than ever to move the hard to replace data, personal records and important files to your latest Dell PC. Learn more at Dell.com/Migrate

1 Based on May 2017 Principled Technologies test report commissioned by Dell comparing Dell Basic Hardware Service to Premium Support Plus with SupportAssist Technology. Testing conducted in the United States. Actual results will vary. Full report: http://facts.pt/sk4vHh.

2 In some countries, support after local business hours may be provided in a language other than the local language.

3 Onsite Service after Remote Diagnosis is determination by online/phone technician of cause of issue; may involve customer access to inside of system and multiple or extended sessions. If issue is covered by Limited Hardware Warranty and not resolved remotely, technician and/or part will be dispatched, usually in 1 or 2 business days following completion of Remote Diagnosis. Onsite Service is provided by Dell Marketing L.P. Availability varies. Other conditions apply. For complete details about Onsite Service, see dell.com/servicecontracts. Onsite service not available on Alienware Alpha, Venue 7, 8, 8 Pro and 10 Pro and Chromebook 11 products.

4 Collaborative software support: Including email programs, productivity and creativity apps, network functionality, installing peripherals.

5 Geographic and service levels vary. See Service Description at dell.com/servicecontracts.

6 SupportAssist not available on Linux, Windows 10S, Windows RT, Android, Ubuntu or Chrome based products. SupportAssist automatically detects and proactively alerts Dell to: operating system issues, software upgrades, driver updates and patches, malware, virus infected files, failures of hard drives, batteries, memory, internal cables, thermal sensors, heat sink, fans, solid state drives and video cards. Predictive analysis failure detection includes hard drives, solid state drives and batteries.

     XPS

Commercial services

Dell Support Services will help keep you connected and productive throughout the life of your products. From the moment you take your new Dell product out of the box, our team of advanced technology experts are standing by to help you make the most of it.

Base/Limited Hardware Warranty[1], if your system encounters an issue covered by the warranty that cannot be resolved remotely, Dell will provide a convenient way to return your system to a Dell certified repair facility and return the repaired device.

ProSupport[2] provides direct access to ProSupport engineers for hardware and software challenges. This support includes SupportAssist technology, which remotely monitors PCs and provides notifications for issues that arise and automatically creates a case to resolve them. When necessary, a field technician will provide onsite[3] support to ensure repairs are done quickly and conveniently.

ProSupport Plus for PCs is the most complete support service that automates support for PCs to prevent issues before they occur and quickly resolve issues when needed. It combines 24x7 expert hardware and software support by ProSupport engineers, onsite[5] repair after remote diagnosis, repair for devices that are accidentally damaged and the ability to keep a hard drive after replacement to ensure data security.

1 Limited Hardware Warranty: For copy of Ltd Hardware Warranty, write Dell USA LP, Attn: Warranties, One Dell Way, Round Rock, TX 78682 or see www.dell.com/warranty

2 ProSupport: Availability and terms of Dell Services vary by region. For more information, visit www.Dell.com/servicecontracts/global

3 Technician and/or part dispatched, if necessary, following completion of phone/online diagnosis. Availability varies. See www.dell.com/servicecontracts/global for details.

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Important information

Smallest: Based on Principled Technologies Report commissioned by Dell, May April 2020, the smallest refers total surface area of the notebooks. Full report found here: https://www.principledtechnologies.com/Dell/XPS-15-9500-comparison-0420.pdf

Screen-to-body: Based on Principled Technologies Report commissioned by Dell, April 2020. Full report found here: https://www.principledtechnologies.com/Dell/XPS-15-9500-comparison-0420.pdf

*Longest battery life: Based on Principled Technologies Report commissioned by Dell, April 2020. Full report found here. https://www.principledtechnologies.com/Dell/XPS-15-9500-comparison-0420.pdf. The XPS 15 with 10th Gen Intel Core i5-10300H, 8GB RAM, 512GB SSD, Intel UHD graphics, FHD+ display and 86WHr battery achieved up to 25 hours of battery life, based on testing using the Mobile Mark 2014 battery life benchmark, April 2020. For more information about this benchmark test, visit www.bapco.com. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

Memory: Graphics & System Memory: GB means 1 billion bytes and TB equals 1 trillion bytes; significant system memory may be used to support graphics, depending on system memory size and other factors.

Hard Drives: GB means 1 billion bytes and TB equals 1 trillion bytes; actual capacity varies with preloaded material and operating environment and will be less.

Weights vary depending on configuration and manufacturing variability.

EPEAT: EPEAT registration varies by country. Please see www.epeat.net for specific country registration and rating.

BFR/PVC free: XPS notebooks exclude BFRs and PVC from the core product per the INEMI definition of BFR/PVC Free. External adapters, power cords, peripherals and service parts may be excluded unless otherwise specified.

Limited Hardware Warranty: For copy of Limited Hardware Warranty, write Dell USA LP, Attn: Warranties, One Dell Way, Round Rock, TX 78682 or see www.dell.com/warranty. Availability and terms of Dell Services vary by region. For more information, visit www.dell.com/servicecontracts

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